youth services directory

Western Australia
The Youth Friendly Doctor (YFD) training program is designed to enhance the knowledge and skills of doctors to effectively engage with adolescents.

For more information and to enrol in the Youth Friendly Doctor program please visit www.amawa.com.au to complete the registration form, or contact the AMA (WA) on (08) 9273 3000 or yfd@amawa.com.au.
Although every effort has been made to present reliable and accurate information, the AMA will assume no responsibility for outcomes and actions resulting from the application of the information presented in this directory. Users are encouraged to confirm the services provided with the appropriate organisation.

This book is the copyright of AMA (WA) Foundation and is intended for use by doctors as a referral and support resource.

AMA (WA) Foundation
12-14 Stirling Highway, Nedlands WA 6009
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www.amawa.com.au

For up to date information please visit www.amawa.com.au
Foreword

Adolescence is a difficult time for our youth as they find themselves confronted by a variety of lifestyle challenges - and choosing the correct path can often be hard for them. The AMA (WA) understands these issues and is committed to improving awareness amongst medical professionals of the variety of services available to help youth through their challenging times.

I am delighted, therefore, that as part of their involvement the AMA (WA) has produced a Youth Services Directory especially designed to assist WA’s Youth Friendly Doctors who have been trained by the association to understand the range of issues facing adolescents.

The directory will enable these doctors to quickly find out where youth services are located throughout Western Australia and will be a valuable resource in helping them deal with adolescent patients.

The AMA (WA) is always keen to use its resources, knowledge and expertise to help the medical profession – and the community – focus on the wellbeing of our youth.

Associate Professor Rosanna Capolingua
Medical Director
AMA (WA) Foundation
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ABORIGINAL ALCOHOL AND DRUG SERVICE
A holistic, culturally appropriate and confidential service that assists Aboriginal people in dealing with alcohol and other drug misuse. Offers counselling, flower essences, kinesiology along with drug & alcohol education and youth services.

p: 9221 1411
f: 9221 1585
a: 211 Royal Street, EAST PERTH WA 6004
w: www.aads.org.au
Opening hours: Mon-Thu 9.00am-5.00pm, Fri 9.00am-1.00pm

ABORIGINAL HEALTH COUNCIL OF WA (AHCWA)
AHCWA’s mission is to support the Indigenous peoples of Western Australia to reach the same levels of life expectancy and access to health services as the rest of the Australian population through Aboriginal Community Controlled Health Services, AHCWA’s members.

p: 9227 1631
f: 9228 1099
a: Dilhorn House, 2 Bulwer St, East Perth WA 6004
e: admin@ahcwa.org
w: www.ahcwa.org

ABORIGINAL HOSTELS
Operates a number of hostels catering to individuals of Aboriginal descent.

p: 9349 2548
f: 9349 3864
a: Unit 2, 47 Cedric Street, STIRLING WA 6021
e: region1@ahl.gov.au
w: www.ahl.gov.au
Opening hours: Mon-Fri 8.00am-4.30pm
### ABORIGINAL LEGAL SERVICE OF WA INC. (ALSWA)

Free legal assistance, representation for civil, criminal and family law for Aboriginal and Torres Strait Islander peoples living in WA. ALSWA has a head office in Perth and offices in 16 country locations.

#### METRO
- **p:** 9265 6666
- **a/h:** 9265 6644
- **f:** 9221 1767
- **a:** Perth Head Office, 7 Aberdeen Street, EAST PERTH WA 6004
- **w:** www.als.org.au
- **Opening hours:** Mon-Fri 8.30am-5.00pm

#### REGIONAL
- **Albany**
  - **p:** 9841 7833
  - **Toll free:** 1800 016 715
- **Broome**
  - **p:** 9192 1189
  - **Toll free:** 1800 351 067
- **Bunbury**
  - **p:** 9791 2622
  - **Toll free:** 1800 630 375
- **Carnarvon**
  - **p:** 9941 1534
  - **Toll free:** 1800 645 942
- **Fitzroy Crossing**
  - **p:** 9191 5147
- **Geraldton**
  - **p:** 9921 4938
  - **Toll free:** 1800 016 786
- **Halls Creek**
  - **p:** 9168 6156
- **Kalgoorlie**
  - **p:** 9021 3666
  - **Toll free:** 1800 016 791
- **Kununurra**
  - **p:** 9168 1635
- **Meekatharra**
  - **p:** 9981 1712
- **Northam**
  - **p:** 9622 5933
  - **Toll free:** 1800 442 015
- **South Hedland**
  - **p:** 9172 1455
  - **Toll free:** 1800 650 162
- **Kalgoorlie**
  - **f:** 9021 6778
- **Kununurra**
  - **f:** 9622 5006
ABORIGINAL MEDICAL AND HEALTH SERVICES (AMHS)

The network exists to deliver holistic and culturally appropriate health care and health related services to the Aboriginal community. The medical and health services have various locations around Western Australia.

METRO

DERBARL YERRIGAN HEALTH SERVICES INC.

Provides support to people of Aboriginal descent. Services include GP clinics, dental clinics, aged care, maternal and child health, ear and eye health and many more.

p: 9421 3888
f: 9421 3883
a: 156 Wittenoom Street, EAST PERTH WA 6004
w: www.derbarlyerrigan.com.au
Opening hours: Mon-Fri 8.30am-5.00pm

ELIZABETH HANSEN AUTUM CENTRE

p: 9370 1044
f: 9370 5930
a: 340 Guildford Road, BAYSWATER WA 6053

MADDINGTON

p: 9452 5333
f: 9452 5344
a: Unit 1-3, Lot 5 Binley Place, MADDINGTON WA 6109
Opening hours: Mon-Fri 8.30am-5.00pm

MIRAMBEENA MEDINA DAY CENTRE

p: 9439 1179
f: 9419 6711
a: 13 Leashaw Way, MEDINA WA 6167
Opening Hours: Mon, Tues, Thurs 9.00am-3.00pm
MIRRABOOKA
p: 9344 0444
f: 9344 0499
a: 22 Chesterfield Road, MIRRABOOKA WA 6061
Opening hours: Mon-Fri 8.30am-5.00pm

REGIONAL
BEGA GARNBIRRINGU HEALTH SERVICE
p: 9022 5500
f: 9091 1039
a: 16-18 McDonald Street, KALGOORLIE WA 6430
e: executiveassistant@bega.org.au
w: www.bega.org.au
Opening hours: Mon-Fri 8.30am-4.30pm

BROOME REGIONAL ABORIGINAL MEDICAL SERVICES
p: 9192 1338
f: 9192 4827
a: Lot 640 Corner Anne & Dora Streets, BROOME WA 6725
e: bramsrecep@westnet.com.au
Opening hours: Mon-Fri 8.00am-4.30pm

CARNARVON ABORIGINAL MEDICAL SERVICE
p: 9941 2499
f: 9941 2024
a: 14-16 Rushton Street, CARNARVON WA 6701
Opening hours: Mon-Fri 8.30am-4.45pm

DERBY ABORIGINAL HEALTH SERVICE
p: 9193 1090
f: 9193 1903
a: 1 Stanley Street, DERBY WA 6728
e: info@dahs.org.au

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GERALDTON REGIONAL ABORIGINAL MEDICAL SERVICE
p: 9956 6555  
f: 9964 3225  
a: 60 Rifle Range Road, GERALDTON WA 6530  
Opening hours: Mon-Fri 8.30am-12.30pm, 1.30pm-4.30pm

MAWARNKARRA ABORIGINAL HEALTH SERVICE
p: 9182 0800 (Administration)  
f: 9182 1300 (Administration)  
p: 9182 0850 (Clinic)  
f: 9182 1055 (Clinic)  
a: 20 Sholl Street, ROEBOURNE WA 6718  
Opening hours: Mon-Fri 9.00am-4.30pm (Administration)  
Clinic hours: Mon-Fri 8.30am-4.30pm

ORD VALLEY ABORIGINAL MEDICAL SERVICE
p: 9168 1288  
f: 9168 2053  
a: 1125 Ironwood Street, KUNUNURRA WA 6743

PUNTUKURNU ABORIGINAL MEDICAL SERVICE
p: 9175 7027  
p: 9791 7666 (Clinic)  
f: 9175 1028  
a: 15 Iron One Parade, Newman House, NEWMAN WA 6753  
e: pams@puntukurnu.com

SOUTH WEST ABORIGINAL MEDICAL SERVICE
p: 9791 7666  
Clinic Toll free: 1800 779 000  
f: 9791 7655  
a: South West Health Campus, Corner Robertson Drive & Bussell Highway,  
BUNBURY WA 6230  
e: reception@swams.com.au  
w: www.swams.com.au  
Opening hours: Mon-Fri 9.00am-5.00pm
NGANGGANAWILI ABORIGINAL MEDICAL SERVICE
Doctor and nurse available on call during weekends.

p: 9981 7063
f: 9981 7029
a: 1467 Thompsom Street, WILUNA WA 6646
e: reception@nahs.org.au
w: www.nahs.org.au
Opening hours: Mon-Fri 8.30am-4.30pm

WIRRAKA MAYA ABORIGINAL HEALTH SERVICE

p: 9172 0405
f: 9140 2295
a: 1/5 Hamilton Street, SOUTH HEDLAND WA 6722
Opening hours: Mon-Fri 8.30am-12.30pm, 2.00pm-5.00pm

YURA YUNGI ABORIGINAL MEDICAL SERVICE

p: 9168 6266
f: 9168 6028
a: Duncan Highway, HALLS CREEK WA 6770
e: manager@yyms.org.au
w: www.kamsc.org.au/about_yurayungi.html
Opening hours: Mon-Fri 8.00am-4.30pm
ABORIGINAL URBAN SERVICES
Provides life skills workshops and services for families and youth.

p: 93421201
f: 93429474
a: 23 Meldrum Way, KOONDOOLA WA 6064

ACTIV
Activ provides a range of services to people with intellectual disability, their families and carers. Accommodation, Employment and Respite options are available throughout metropolitan and regional WA.

p: 9387 0555
f: 9387 0599
a: 327 Cambridge Street, WEMBLEY WA 6014
e: records@activ.asn.au
w: www.activ.asn.au
Opening hours: Mon-Fri 8.00am-5.00pm

ADOPTION JIGSAW (WA) INC.
Information, search assistance, counselling and support for those affected by adoption and/or separated from family.

p: 9384 0222
f: 9384 7192
a: McCall Centre, 2 Curtin Avenue, COTTESLOE WA 6011
e: jigsaw@jigsaw.org.au
w: www.jigsaw.org.au
Opening hours: Mon-Thurs 8.00am-4.00pm, Fri 8.00am-12.00pm
ADOPTION RESEARCH AND COUNSELLING SERVICES (ARCS) INC.

Information, counselling and support for those affected by adoption or infertility, parenting, step and blended families and foster care.

p: 9370 4914  
f: 9370 4917  
a: 38 Queens Crescent, MOUNT LAWLEY WA 6050  
e: contact@adoptionwa.org.au  
w: www.adoptionwa.org.au  
Opening hours: Tues-Fri 9.00am-4.30pm or by appointment

AGENCIES FOR SOUTH WEST ACCOMMODATION INC. (ASWA)

Provides support to young people aged 16 to 24 years and 24hr crisis accommodation for young people aged 15 to 19 years.

p: 9791 1610  
Toll free: 1800 115 799  
f: 9791 3287  
a: 40 Charles Street, BUNBURY WA 6230  
e: aswa@aswa.org.au  
Opening hours: Office 9.00am-5.00pm (24 hour crisis care)

AIDS LINE (WAAIDS COUNCIL)

AIDSLine is a confidential and anonymous telephone service provided by the WA AIDS Council to the community. The service provides information, education and referral on a range of issues, including: HIV/ AIDS, hepatitis, sexually transmissible infections (STIs), STI and BBV (blood borne virus) testing, safer sex information, safer sex equipment and information about sexuality. AIDSLine does not offer medical advice or provide counselling. The service is staffed by trained volunteers.

p: 9482 0044  
e: aidsline@waaids.com  
Opening hours: Mon-Fri 9.00am-5.00pm
AL-ANON AND ALATEEN FAMILY GROUPS WA

Services for youth with alcoholic friends and/or family. Please call for meeting times.

**p:** 9325 7528 all hours  
**Toll free:** 1800 252 666  
**a:** Room 3, Claisebrook Lotteries House,  
33 Moore Street, EAST PERTH WA 6004  
**e:** alanonwa@arach.net.au  
**w:** www.al-anon.alateen.org/australia  
**Opening hours:** Mon 7.30am-12.30pm, Tues- Fri 10.30am-2.30pm

ALBANY YOUTH SUPPORT ASSOCIATION (AYSA)

Provides crisis accommodation and other support services for young people aged 15 to 25 years. AYSA operates four programs, including: Young House, SHOT, Albany Youth Outreach and Harmony Family Mediation.

**p:** 9842 2082  
**f:** 9842 2382  
**a:** Young House, 12 Young Street, ALBANY WA 6330  
**e:** manager@younghouse.org.au  
**w:** www.younghouse.org.au  
**Opening hours:** 24 hours 7 days, referrals are best made during business hours
ALCOHOL AND DRUG INFORMATION SERVICE (ADIS)

ADIS provides a confidential telephone counselling, information and referral service to people who are affected by their own or someone else’s alcohol and other drug use. The service offers telephone support for GP referred alcohol pharmacotherapy clients and is a frontline service for health and welfare workers. ADIS also provides counselling for the Parent Drug Information Service and the QUIT LINE.

p: 9442 5000
Toll free: 1800 198 024
f: 9442 5020

ALCOHOL AND DRUG INFORMATION SERVICE (ADIS)

Drug and Alcohol Office
Country Toll free: 1800 198 024
e: adis@health.wa.gov.au
w: www.adis.health.wa.gov.au
Opening hours: Infoline open 24 hours a day

CLINICAL ADVISORY SERVICES
GP support for alcohol and other drug issues
p: 9442 5042
Toll free: 1800 622 847
e: nextstep.cas@health.wa.gov.au
ALLAMBEE COUNSELLING
Provides counselling to survivors of sexual assault and domestic violence. Service includes children and young persons’ sexual assault and sexual abuse counselling service (4 to 18 years).

p: 9535 8263
f: 9535 8369
a: Lotteries House, Suite 16/7 Anzac Place, MANDURAH WA 6210
e: help@allambee.org.au
w: www.allambee.org.au
Opening hours: Mon-Fri 8.30am-4.30pm

ANAWIM REFUGE
Refuge accommodation for Aboriginal women 18 years and older without children.

p: 9328 7562
f: 9328 7562
e: anawim@iinet.net.au
Opening hours: 24 hours

ANGLICARE WA
A variety of youth services addressing the needs of at risk and homeless young people, including: employment, training and counselling. There are a number of locations around Western Australia.

HEAD OFFICE
p: 9325 7033
f: 9325 6969
a: 23 Adelaide Terrace, EAST PERTH WA 6004
e: info@anglicarewa.org.au
w: www.anglicare.org.au
Opening hours: Mon-Fri 9.00am-5.00pm
KINWAY RELATIONSHIP AND EDUCATION

Counselling in relationships, lifestyle changes for individuals, couples and families. Also located at Broome, Gosnells, Joondalup, Albany, Dampier, Kununurra, and East Perth.

p: 9263 2050
phone counselling: 1800 812 511
f: 9325 8969
a: Anglicare, 23 Adelaide Terrace, EAST PERTH WA 6004
e: kinwayperth@anglicare.org.au
Opening hours: Mon-Thurs 9.00am-9.00pm, Fri 8.30am-4.30pm

METRO

ARMADALE
p: 9525 4180
a: 108 Jull Street, ARMADALE WA 6112

BALGA
p: 9247 9705
a: 30 Balga Ave., WA 6061

BYFORD
p: 9525 4180
a: Corner Mary & Clifton Street, BYFORD WA 6122

FREMANTLE
p: 6310 0500
a: 10 Florizel Street, COOLBELLUP WA 6163

GIRRAWHEEN
p: 9247 9705
a: Daisy House Neighbourhood Centre
   1 Wade Court, GIRRAWHEEN WA 6064

Continued on next page
GOSNELLS
p: 9394 9200
a: Gosnells Community Lotteries House,
   Suite 9, 1st Floor, 2232 Albany Highway, GOSNELLS WA 6110

JOONDALUP
p: 9400 7200
a: Suite 5, Level 1, Grace House,
   109 Grand Boulevard, JOONDALUP WA 6027

JOONDALUP
p: 9301 8550 (Sanori House)
p: 9301 8500 (Family Relationship Centre),
a: 126 Grand Boulevard, JOONDALUP WA 6027

MANDURAH
p: 9583 1400
a: 11-14 Pinjarra Road, MANDURAH WA 6210

ROCKINGHAM
p: 9528 0702
a: 14 Council Avenue, ROCKINGHAM WA 6168

Financial Counselling
p: 9528 0717
a: St Nicholas Community Centre,
   14 Council Avenue, ROCKINGHAM WA 6918

PORT KENNEDY
Financial Counselling
p: 9581 0512
a: Port Kennedy Family Activity Centre,
   5-9 Clipper Drive, PORT KENNEDY WA 6172
REGIONAL

ALBANY

Aberdeen Centre
p: 9845 6666
a: 44 Collie Street, ALBANY WA 6330

Women’s Centre
P: 9845 6000
a: Spencer Park, ALBANY WA 6330

BROOME KIMBERLEY REGIONAL OFFICES
p: 9194 2400
a: 2 Weld Street, BROOME WA 6725

BUNBURY

Financial Counselling
p: 9792 1900
a: 15 Molloy Street, BUNBURY WA 6230

Family Visiting Service
p: 9795 6162
a: 95 Hudson Road, BUNBURY WA 6230

BUSSELTON

Financial Counselling
p: 9754 1858
a: St Mary’s Centre, 119-121 Queen Street, BUSSELTON WA 6280

COLLIE

Financial Counselling
p: 9734 4490
a: Corner Lefroy & Forest Streets, COLLIE WA 6225

Continued on next page
Agency Information

DAMPIER/KARRATHA
p: 9183 0511
a: Dampier Medical Centre, Huon Street, DAMPIER WA 6713

DENMARK
p: 9851 2611
a: Centre for Sustainable Living,
   South West Highway, Denmark WA 6728

DERBY
p: 9191 2274
a: Derby Courthouse, Loch Street, DERBY WA 6728

HALLS CREEK
Supported Housing Assistance Program
p: 9166 5080
a: Lot 73, Corner Hall Street & Great Northern Highway,
   HALLS CREEK WA 6770

KALGOORLIE
p: 9301 8545
a: 333 Hannan Street, KALGOORLIE WA 6433

KATANNING
p: 9821 5270 (DVASS)
p: 9821 1304 (Financial Counselling)
p: 9821 5871 (SHAP)
a: 100 Clive Street, KATANNING WA 6317

KUNUNURRA
p: 9166 5000
a: 2B Banksia Street, KUNUNURRA WA 6743
MANDURAH
 p: 9581 0583 (Anglicare Stabilising Homes)
 p: 9581 0581 (Financial Counselling)
 p: 9581 0502 (SHAP)
 a: 7 Anzac Place, MANDURAH WA 6210

Family Relationship Centre
 p: 9583 1400
 a: 7 Anzac Place, MANDURAH WA 6210

MANJIMUP
 Financial Counselling
 p: 9777 1945
 a: Corner Rose & Mount Streets, MANJIMUP WA 6258

MT BARKER
 Financial Counselling
 p: 9851 2611

NARROGIN
 Supported Housing Assistance Program Counselling
 p: 9881 6926

■ ANGLICARE ACCOMMODATION SERVICES

Supported accommodation for young people aged 15 to 20 years who are homeless or at risk of becoming homeless, maximum stay of 3mths. The service is staffed on a 24hr rotating roster. Young people are required to complete a telephone intake assessment; a decision will then be made as to whether the service is available.
ARMADALE YOUTH ACCOMMODATION SERVICE
p: 9263 2140
f: 9399 9466
a: 317 Railway Avenue, ARMADALE WA 6112
e: ayas@anglicarewa.org.au
Opening hours: 24 hours 7 days

CHESTERFIELD HOUSE
p: 9523 3400
f: 9524 1832
a: Lot 62 Fifty Road, BALDIVIS WA 6167
e: chesterfield@anglicare.org.au
Opening hours: 24 hours

SPEARWOOD YOUTH ACCOMMODATION SERVICE
p: 9263 2171
f: 9494 2744
a: 243 Spearwood Avenue, SPEARWOOD WA 6163
e: sya@anglicarewa.org.au
Opening hours: 24 hours, 7 days

ARAFMI YOUTH PROGRAM – MENTAL HEALTH CARERS AND FRIENDS ASSOCIATION
Please contact ARAFMI Central for your local ARAFMI office to confirm what support may be available in areas where the program is not funded. Also provides youth support services for young people with a family member or friend with a mental illness.
p: 9427 7100
f: 9427 7119
a: 182-188 Lord Street, PERTH WA 6000
ARMADALE, GOSNELLS AND DISTRICT YOUTH RESOURCES

Provides a variety of programs for young people in the community. Works with at risk young people. Includes arts, music and holiday activities.

p: 9497 1722
f: 9497 3595
e: info@youthresources.com.au
w: www.youthresources.com.au
a: Armadale Lotteries House, 122 Forest Road, ARMADALE WA 6112
Opening hours: Mon-Fri 8.30am-4.00pm
Centre opening hours: Mon, Tues, Wed, Thurs 3.00pm-6.00pm

ASSOCIATION FOR THE BLIND OF WA

The Children and Family Services team provides occupational therapy, speech therapy, physiotherapy, social work, psychology, orthoptics, orientation and mobility instruction and specialist teaching for children with vision impairment and their families. The team provides home and school visits, and centre based individual and group programs for children aged 0 to 18. Referrals are accepted from all sources including parents, doctors and specialists, allied health professionals, and teachers.

p: 9311 8202
Toll free: 1800 847 466
f: 9361 8696
a: 61 Kitchener Avenue, VICTORIA PARK WA 6100
e: hello@guidedogswa.com.au
w: www.guidedogswa.com.au
Opening hours: Mon-Fri 8.30am-5.00pm
ASSOCIATION FOR SERVICES TO TORTURE AND TRAUMA SURVIVORS INC (ASeTTS)

Provides treatment and support to people who have been tortured or traumatised by violent conflicts. Services are free, confidential, and culturally inclusive and are designed for children as well as adults. If you would like to refer a client to ASeTTS please contact the duty counsellor, alternatively you can download a referral form available on the website. Please read the procedure before referring.

p: 9227 2700  
f: 9227 2777  
a: 286 Beaufort Street, PERTH WA 6000  
e: reception@asetts.org.au  
w: www.asettts.org.au  
Opening hours: Mon-Fri 9.00am-4.30pm

ASSOCIATION FOR THE WELFARE OF CHILDREN IN HOSPITAL

The organisation runs a Hospital Familiarisation Program from Kindy to Year 3 to learn about medical equipment and aspects of hospitalisation.

p: 9340 7800  
a: Princess Margaret Hospital, SUBIACO WA 6008  
e: awchwa@health.wa.gov.au  
w: www.awchwa.com.au  
Opening hours: Mon, Wed & Fri 9.30am-2.30pm during school term
ASTHMA FOUNDATION OF WA

The Asthma Foundation of WA is a community based, non-profit organisation dedicated to the alleviation of asthma as a cause of morbidity and mortality in our community. The Foundation offers education and support services for people with asthma and their carers, and funds local medical and scientific research into asthma.

p: 9289 3600
Toll free: 1800 645 130
f: 9289 3601
a: 36 Ord Street, WEST PERTH WA 6005
e: ask@asthmawa.org.au
w: www.asthmawa.org.au
Opening hours: Mon-Fri 8.30am to 5.00pm
BALGA DETACHED YOUTH WORK PROJECT
Support, information, referral and advocacy to young people ages 14 to 19 years at risk in the Mirrabooka district.

p: 9342 9669
f: 9343 2006
a: 72 Finchley Crescent, BALGA WA 6061
e: bdywp@iimetro.com.au
Opening hours: Mon-Fri 9.00am-4.30pm or flexible as needed

YOUTH HEALTH PROGRAM
Youth health program provides direct informal primary health services to at risk youth aged 12 to 25. Services include informal one-to-one counselling, health advice, and health education workshops through high schools or youth agencies on topics such as sexual health, self esteem, healthy relationships, drug education, bullying and anger management, mental health issues and healthy lifestyles.

p: 9349 7730
f: 9349 7804
a: Unit 2, 8 Sudbury Place, MIRRABOOKA WA 6061
e: bdywp@iimetro.com.au
Opening hours: Mon-Fri 9.00am-4.00pm

BENTLEY FAMILY THERAPY CENTRE
Outpatient referral required. It is not an acute service and there is an admission process.

p: 9351 8084
f: 9258 3002
e: info@familytherapy.com.au
w: www.familytherapy.com.au
a: Mills Street, BENTLEY WA 6102
BRIDGE PROGRAM (SALVATION ARMY WA)
Alcohol and drug rehabilitation, sobering up shelter for intoxicated people, 10 male and 4 female beds, take clients from 4pm to Midnight. Seven day detoxification program, ages 18 years and older.

GOSNELLS
p: 9398 2077
f: 9490 2376
a: 2498 Albany Highway WA 6100

HIGHGATE
p: 9227 8086
f: 9227 7302
a: 11-15 Wright Street, HIGHGATE WA 6003
Opening hours: 24 hours 7 days

BURDEKIN – YOUTH IN ACTION INC.
The service objective is to improve the level of engagement of homeless young people, or those at risk of homelessness, in family, work, education, training and the community. Provides informal counselling and support services to disadvantaged young people.

p: 9193 6391
m: 0409 293 048
Toll free: 1800 998 806
f: 9193 6229
a: 33 Louis Street, BROOME WA 6725
e: burdekin@wn.com.au
Opening hours: Mon & Wed 9.00am-9.00pm, Tues, Thurs & Fri 9.00am-5.00pm
C

- **CANTEEN**
  
  Support for young people aged 12 to 25 who have had cancer or are currently patients. CanTeen also works with their siblings and the offspring of cancer patients.
  
  - p: 9287 5111
  - f: 6380 1885
  - a: AH Crawford Lodge, 55 Monash Avenue, NEDLANDS WA 6009
  - e: wa.admin@canteen.org.au
  - w: www.canteen.org.au
  - **Opening hours:** Mon-Fri 9.00am-5.00pm

- **CARERS WA – YOUNG CARERS PROGRAM**
  
  For children and young people 8 to 25 years old who are young carers of a family member with a disability, a mental or chronic illness or a drug and alcohol related issue.
  
  - p: 9228 7402
  - Toll free: 1300 227 377
  - f: 9228 7488
  - a: 182 Lord Street, PERTH WA 6000
  - e: robyn.forrest@carerswa.asn.au
  - w: www.carersaustralia.com.au
  - **Opening hours:** Mon-Fri 9.00am-5.00pm

- **CENTRECARE**
  
  Provides individual, couples and family counselling, youth outreach programs, housing and tenancy support, migrant services.
  
  - w: www.centrecare.com.au

**METRO**

- **CANNINGTON**
  
  - p: 6451 1100
  - a: 22 Pattie Street, CANNINGTON WA 6107
CENTRECARE

GOSNELLS  
 p: 9498 9200  
a: 2302-2308 Albany Highway, GOSNELLS WA 6110

JOONDALUP  
 p: 9300 7300  
a: 1st floor, 85 Boas Avenue, JOONDALUP WA 6027

LOCKRIDGE  
 p: 9378 2522  
a: 36 Arbon Way, LOCKRIDGE WA 6054

MIDLAND  
 p: 9436 0600  
a: Unit 17/53 The Crescent, MIDLAND WA 6056

MIRRABOOKA  
 p: 9440 0400  
a: 12 Brewer Place, MIRRABOOKA WA 6061

PERTH  
 p: 9325 6644  
a: 456 Hay Street, PERTH WA 6000

REGIONAL  
ESPERANCE  
 p: 9071 1955  
a: Suite 1 & 3, 8-10 William Street, ESPERANCE WA 6450

GOLDFIELDS  
 p: 9091 1833  
a: 168 Egan Street, KALGOORLIE WA 6430

SOUTH WEST  
 p: 9721 5177  
a: 103 Clark Street, BUNBURY WA 6230

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SPECIALISED SERVICES

MIGRANT CENTRE
Support and counselling for refugees and other migrants.

p: 9221 1727
f: 9221 3793
e: CMSAdmin@CMS.centrecare.com.au
a: 25 Victoria Square, PERTH WA 6000
Opening hours: Mon-Fri 9.00am-5.00pm, receptionist from 10.00am-2.00pm

PARENT, ADOLESCENT & FAMILY SERVICES
Counselling, support, mediation and training. Call Perth Office for information on a range of services and for regional offices.

p: 9325 6644
f: 9221 3631
a: 456 Hay Street, PERTH WA 6000
e: enquiries@centrecare.com.au
w: www.centrecare.com.au
Opening hours: Mon & Fri 9.00am-5.00pm, Tues-Thurs 9.00am-8.30pm
CENTRE FOR SAFETY AND WELL-BEING
Refuge for women and children who have experienced family and domestic violence. No boys accepted over 18 years. Women’s groups (10 week program), children’s group (5 week program), outreach services, referral and information.

MARY SMITH
p: 9458 1107
e: marysmith@upnaway.com
Opening hours: 24 hours, 7 days

STARRICK HOUSE
p: 9398 5080
f: 9398 5076
e: starick.advocacy@upnaway.com
Opening hours: Mon-Fri 8.00am-8.00pm and Crisis outside of these times.

CHILDREN OF PARENTS WITH A MENTAL ILLNESS
This website provides information for family members across Australia where a parent has a mental illness and for people who care for and work with them.
e: copmi@aicafmha.net.au
w: www.copmi.net.au

CITIZEN ADVOCACY PERTH WEST (INC)
Matching those with an intellectual disability and no family support with volunteers.
p: 9322 5999
f: 9486 1265
a: City West Centre, 20 Plaistowe Mews, WEST PERTH WA 6005
e: admin@capw.org.au
w: www.capw.org.au
Opening hours: Flexible, usually Mon-Fri 8.00am-4.00pm
CITY OF BELMONT YOUTH AND FAMILY SERVICES

The City of Belmont Youth and Family Services provides support for young people (11 to 18 years) and their family members who may be experiencing a range of difficult life issues and live within the City of Belmont. The service offers a variety of opportunities that encourage young people and their family members to access support from experienced professionals. These opportunities include life skills programs, a drop-in style games room, one-on-one support, mentoring, individual and family counselling.

p: 9477 7133
f: 9479 4471
a: 275 Abernethy Road, CLOVERDALE WA 6105
e: youth@belmont.wa.gov.au
w: www.belmont.wa.gov.au

Opening hours: Mon-Fri 8.00am-5.00pm

CITY OF CANNING YOUTH AND FAMILY SERVICES (CROFT)

Canning Youth Accommodation, Youth Centre Activities, School Holiday Programs for 11 to 17 year olds.

p: 9461 7182
f: 9458 2353
a: City of Canning, 1317 Albany Highway, CANNINGTON WA 6107
e: customer@canning.wa.gov.au
w: www.canning.wa.gov.au

Opening hours: 9.00am-5.00pm

Canning Youth Accommodation: Mon-Fri 9.00am-5.00pm
Youth Centre Activities: Mon-Fri 2.45pm-6.15pm
CITY OF ROCKINGHAM YOUTH HEALTH SERVICE

Provides a free and confidential health service for young people aged 12 to 24 years. Services are by appointment and include counselling, a sexual health clinic, a GP, community nurses, and young pregnancy and parenting groups.

- **p:** 9528 8690
- **m:** 0401 699 872
- **f:** 9527 1287
- **a:** 9 Baralda Court, ROCKINGHAM WA 6168
- **e:** youth@rockingham.wa.gov.au
- **w:** www.rockingham.wa.gov.au

**Opening hours:** By appointment

CLINICAL ADVISORY SERVICE

A 24 hour state-wide telephone service for doctors or other health professionals seeking advice about patient management from an alcohol and other drug medical specialist.

- **p:** 9442 5042
- **Toll free:** 1800 688 847

COCKBURN YOUTH SERVICES

Provides information, support referral, activities and one-on-one support.

- **p:** 9411 3888
- **f:** 9411 3899
- **a:** Cockburn Youth Centre, 25 Wentworth Parade, SUCCESS WA 6164
- **e:** youth@cockburn.wa.gov.au
- **w:** www.cockburn.wa.gov.au

**Opening hours:** Mon, Tues, Wed, Fri 8.00am-7.00pm,
Thurs 8.00am-9.00pm
COMMUNICARE

Provides a variety of services, including: counselling, a supervised contact program, education and support workshops, childcare, emergency relief, and employment and training services.

**p:** 9251 5777  
**f:** 9350 5770  
**a:** 28 Cecil Avenue, CANNINGTON WA 6107  
**e:** staff@communicare.org.au  
**w:** www.communicare.org.au  
**Opening hours:** Mon-Fri 8.30am-4.30pm

COMMUNITY DRUG SERVICE TEAMS (CDST)

There are 12 Community Drug Service Teams (CDST) in Western Australia. CDST are located throughout the metropolitan area as well as in a number of rural/regional settings. These services provide individual, couples and family counselling in relation to alcohol/drug issues.

**w:** www.dao.health.wa.gov.au

**NORTH METRO CDST – SPECIALISED YOUTH WORKER**

**p:** 9246 6767  
**f:** 9246 6768  
**a:** 26 Dugdale Street, WARWICK WA 6024

**NORTH EAST METRO CDST**

**p:** 9274 7055  
**f:** 9274 7066  
**a:** Oake House, 14 Sayer Street, MIDLAND WA 6056  
**e:** desk@cdst.holyoake.org.au  
**w:** www.holyoake.org.au  
**Opening hours:** Mon-Fri 9.00am-5.00pm, Tues and Wed 9.00am-7.30pm
SOUTH METRO CDST – SPECIALISED YOUTH WORKER
p: 9430 5966
p: 9581 4010 (Mandurah)
p: 9529 2500 (Rockingham)
f: 9335 3071
a: Level 3, 22 Queen Street, FREMANTLE WA 6160
Opening hours: Mon-Fri 9.00am-12pm and 1pm-4pm, Wed closed in afternoon

SOUTH EAST CDST – MISSION AUSTRALIA
CANNINGTON
p: 9358 4011
f: 9358 4144
a: Suite 4, 1 Hamilton Street, CANNINGTON WA 6107
e: cds@missionaustralia.com.au
Opening hours: Mon-Fri 8.30am-5.00pm, Wed and Thurs evening

GOSNELLS
p: 9394 0250
f: 9394 0232

RURAL COMMUNITY DRUG SERVICE TEAMS (CDST)

GOLDFIELDS CDST
p: 9091 1833
f: 9021 8673
a: 7-9 Dugan Street, KALGOORLIE WA 6430

GREAT SOUTHERN CDST
p: 9842 8008
f: 9842 8719
a: Unit 3, 145 Proudlove Parade, ALBANY WA 6330
e: albany@palmerston.org.au
Opening hours: Mon-Fri 9.30am-4.30pm

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Agency Information

KIMBERLEY CDST
Broome
p: 9194 2640
f: 9192 3623
a: Corner Anne and Robinson Streets, BROOME WA 6725

Derby
p: 9193 1633
f: 9193 1687
a: Corner Neville and Claredon Streets, DERBY WA 6728

Kununurra
p: 9166 4350
f: 9166 4363
a: 96 Coolabah Drive, KUNUNURRA WA 6743

MIDWEST CDST
Geraldton
p: 9956 2424
f: 9956 2440
a: Geraldton Head Office, Community Health Building,
   51-85 Shenton Street, GERALDTON WA 6530

Meekatharra:
p: 9981 0600
a: Meekatharra Primary Health Unit, Meekatharra Hospital,
   MEEKATHARRA WA 6642

Carnarvon
p: 99410495
a: Carnarvon Hospital, CARNARVON WA 6701
PILBARA CDST
p: 9172 8333
f: 9172 8370
a: Roberts Street, SOUTH HEDLAND WA 6722
Opening hours: Mon-Fri 8.00am-4.30pm

SOUTHWEST CDST
p: 9721 9256
f: 9721 8375
a: 167 Spencer Street, BUNBURY WA 6230
e: admin.swcdst@sjog.org.au
Opening hours: Mon-Fri 8.30am-4.30pm

WHEATBELT CDST
Northam
p: 9621 1055
f: 9621 1077
a: 95 Wellington Street, NORTHAM WA 6401

Narrogin Office
p: 9881 1999
f: 9881 1996
a: Hospital Grounds, Williams Road, NARROGIN WA 6312

COMPASSIONATE FRIENDS
An international self help, non-religious group, offering information and support on the death of a son, daughter, sister, brother or grandchild.
p: 9486 8711
Toll free: 1800 628 118 (country callers only)
f: 9486 1299
a: City West Lotteries House, 2 Delhi Street, WEST PERTH WA 6005
e: tcf.wa@eфтel.net.au
w: www.compassionatefriendswa.org.au
Opening hours: Mon-Fri 10.00am-2.00pm
CONNECTGROUPS

Connects people with support groups and assists in the set up process and maintenance of support groups.

**p:** 9228 4488  
**Toll free:** 1800 195 575 (Country callers only)  
**f:** 9228 4490  
**a:** 335-337 Pier Street, PERTH WA 6000  
**e:** info@connectgroups.org.au  
**w:** www.connectgroups.org.au  
**Opening hours:** Mon-Thurs 9.00am-4.00pm

CREATE FOUNDATION

The foundation improves life opportunities for Australian children and young people from birth to 18 years who do not live with their natural parents and who are in alternative care.

**p:** 9470 6155  
**Toll free:** 1800 655 105  
**f:** 9470 6177  
**a:** 8 Oswald Street, VICTORIA PARK WA 6100  
**e:** wa@create.org.au  
**w:** www.create.org.au  
**Opening hours:** Mon-Fri 9.00am-5.00pm

CRISIS CARE

Telephone information and counselling service for people in crisis needing urgent help.

**p:** 9223 1111  
**Toll free:** 1800 199 008  
**Opening hours:** 24 hours  
**w:** www.community.wa.gov.au
COMMUNITY FOR THE RESTORATION OF FAMILY TRUST INC. (CROFT)

Crisis accommodation for homeless singles and couples aged 18 years and older. Counselling provided.

p: 9272 6111 (Rex)
p: 9370 4292 (Narina)
f: 9272 3108
a: 833 Beaufort Street, INGLEWOOD WA 6052
e:croft@highway1.com
Opening hours: Mon-Fri 9.00am-5.00pm, 24 hour phone service.

CROSSROADS WEST: KARRATHA YOUTH ACCOMMODATION

Emergency short term accommodation. Support to obtain and maintain accommodation for 14-25 year olds in the Pilbara region.

p: 9144 1881
f: 9183 8648

CROSSROADS WEST - TRANSITIONAL SUPPORT SERVICE (TSS)

Support service for young people aged 14 to 25 years old, who are leaving the care of the Department of Child Protection.

p: 9328 1600
Toll free: 1800 447 797
f: 9328 1655
a: Administration, Level 3, 333 William Street, NORTHBRIDGE WA 6003
w: www.salvationarmy.org.au/tss
Opening hours: Mon-Fri 9.00am-5.00pm
C

CRS AUSTRALIA

CRS Austraila is focusing on assisting youth, they understand that finding and keeping a job can be a challenge after leaving school or university. CRS helps young people get through difficult times and get a job. Our services are free. We can manage the condition, link youth to training, provide career advice, find the right job and provide support for six months after they start work.

CRS Australia can connect you to other relevant services in your community, there are 18 offices in WA where you can talk to a student support worker.

p: 1800 277 277
w: www.crsaustralia.gov.au

CYRENIAN HOUSE

Drug treatment and rehabilitation centre.

p: 9328 9200
f: 9227 7431
a: 318 Fitzgerald Street, PERTH WA 6000
e: enquiry@cyrenianhouse.com
w: www.cyrenianhouse.com
Opening hours: Mon & Thurs 9.00am-9.00pm, Tues, Wed & Fri 9.00am-5.00pm
DEPARTMENT FOR CHILD PROTECTION

The department’s major focus is on meeting the needs of vulnerable children and families. It is responsible for protecting and caring for children, and supporting people at risk of crisis.

p: 9222 2555
Toll free: 1800 622 258
f: 9222 2776
a: 189 Royal Street, EAST PERTH WA 6004
w: www.dcp.wa.gov.au

DEPARTMENT OF HEALTH (DoH)

The Western Australian Department of Health has a website that lists health services in Western Australia. It also provides health related websites on a number of topics.

w: www.health.wa.gov.au

GET THE FACTS

“Get the Facts” was developed by the Sexual Health and Blood-borne Virus Program, Department of Health WA. The website aims to provide accurate and reliable information on sexual health, blood-borne viruses and relationships for young people in Western Australia.

e: getthefacts@health.wa.gov.au
w: www.getthefacts.health.wa.gov.au
DEPARTMENT OF SPORT AND RECREATION – YOUTH

The youth unit facilitates opportunities for young people statewide to participate in leadership programs. It also provides advice on youth issues for sporting clubs, state sporting associations, schools and other key community and government organisations involved in the delivery of sport and recreation.

p: 9429 9700
f: 9429 9711
a: 246 Vincent Street, LEEDERVILLE WA 6007
e: youth@dsr.wa.gov.au
w: www.dsr.wa.gov.au

DEVENISH LODGE

Psychiatric support for those over 18.

p: 9362 1545
f: 9472 0938
a: 54 Devenish Street, EAST VICTORIA PARK WA 6101
Opening hours: 24 hours

DOMESTIC VIOLENCE CHILDREN’S COUNSELLING SERVICES (DVCCS)

Crisis counselling for children who have witnessed/experienced family violence. Provides help to children and their families through Supported Accommodation Assistance Program.

p: 9328 1888
f: 9228 0464
DRUG ARM WA
Provides counselling and education seminars, residential rehabilitation and supervised bail as well as information, support and referrals in a number of locations.

p: 9497 9498
f: 9497 9424
a: 1st Floor, 56 Fourth Road, ARMADALE WA 6112
e: drugarm@drugarmwa.org.au
w: www.drugarmwa.org.au
Opening hours: Mon-Fri 9.00am-5.00pm

GERALDTON
ROSELLA HOUSE

p: 9921 7409
f: 9921 6807
a: 11 Bayly Street, GERALDTON WA 6531
e: drugarmrosella@drugarmwa.org.au

DRUG AND ALCOHOL OFFICE
The Drug and Alcohol Office is the government agency responsible for drug and alcohol strategies and services in Western Australia. The agency provides or contracts a statewide network of treatment services, a range of prevention programs, professional education and training and research activities.

p: 9370 0333
f: 9272 6605
a: 7 Field Street, MOUNT LAWLEY WA 6050
e: dao@health.wa.gov.au
w: www.dao.health.wa.gov.au
Opening hours: Mon-Fri 8.30am-4.30pm, except public holidays
**DRUG AND ALCOHOL YOUTH SERVICE (DAYS)**

DAYS is a partnership between Mission Australia and Next Step. The service provides individuals and their families with a comprehensive range of alcohol and other drug services. Case management, withdrawal and respite and residential rehabilitation services are provided for young people aged 12 to 18 years, with some flexibility up to the age of 21. Treatment services offered include: comprehensive assessment, case management, individual counselling, medical assessment and review, clinical psychology services, group programs, Aboriginal and youth mentors, opiate and alcohol pharmacotherapy, parent and family counselling, complimentary therapies.

- **p:** 1300 651 329
- **f:** 9222 6347
- **a:** 129 Hill Street, EAST PERTH WA 6004

**Opening hours:** Mon-Fri 9.00am-4.30pm

**DUNGEON YOUTH CENTRE**

Drop-in centre for 12 to 17 year olds, information, advocacy referral, support and youth programs.

- **p:** 92498601
- **f:** 92498591
- **a:** Corner Cassowary Drive and Pelican Parade, BALLAJURA WA 6066
- **e:** info@dungeonyouthcentre.org
- **w:** www.dungeonyouthcentre.org

**Opening hours:** Tue & Wed 3.00pm-5.00pm, Fri 6.00pm-8.00pm
EASTERN GOLDFIELDS SEXUAL ASSAULT RESOURCE CENTRE (EGSARC)

Offers a free, confidential, professional counselling and support service for people, aged 13 years and over, who have been impacted by sexual assault and/or past sexual abuse. A free 24 hour crisis service is also offered, after hours this service is accessed through Crisis Care on 1800 688 922. Community education workshops are available.

p: 9091 1922
24 hour Help Line Free Call: 1800 688 922
f: 9091 1918
a: Lotteries House, 42 Wilson Street, KALGOORLIE WA 6430
e: adminsarc@westnet.com.au
w: www.egsarc.org.au
FAMILY COURT COUNSELLING SERVICE
Dispute resolution for separating parents.

p: 9224 8248
Toll free: 1800 199 228
f: 9224 8360
a: Level 3, 150 Terrace Road, PERTH WA 6000
w: www.courts.dotag.wa.gov.au

FAMILY HELPLINE
Confidential telephone counselling and information service for families experiencing relationship difficulties.

p: 9223 1100
Toll free: 1800 643 000 (24 hours)

FAMILY NEURO HEALTH CENTRE
Treatment and assistance for those dependant on any substance. Works with underlying and causal problems, not just the physical and psychological dependence. Both medical and psychological specialists available.

p: 9386 8873
f: 9386 3333
a: 9/88 Broadway, NEDLANDS WA 6009
e: drneilbeck@drneilbeck.com
w: www.drneilbeck.com
Opening hours: Mon-Fri 9.30am-5.00pm
FAMILY RELATIONSHIPS

Family Relationships Online provides all families (whether together or separated) with access to information about family relationship issues, ranging from building better relationships to dispute resolution. Has a teen section with relevant information on family and relationship issues, and services available.

Family Relationship Advice Line

**Toll free:** 1800 050 321  
**w:** www.familyrelationships.gov.au

FPWA SEXUAL HEALTH SERVICES  
(FORMERLY FAMILY PLANNING ASSOCIATION)

Sexual health services, including contraception, STI testing and treatment, pregnancy testing, and information.

**p:** 9227 6177  
**f:** 9227 6871  
**a:** 70 Roe Street, NORTHBRIDGE WA 6003  
**e:** info@fpwa.org.au or sexhelp@fpwa.org.au  
**w:** www.fpwa.org.au  
**Opening hours:** Mon-Sat
FREEDOM CENTRE

Freedom Centre is a safe space for people aged 25 and under who are coming to terms with their sexuality. The Centre provides peer support and advocacy as well as offering some support and personal development courses throughout the year. Young people can arrive without appointment during the open hours. Young people with multiple needs should be referred to the coordinator.

p: 9482 0000 (office hours)
f: 9482 0001
a: 93 Brisbane Street, NORTHBRIDGE WA 6000
e: info@freedom.org.au
w: www.freedom.org.au
Opening hours: Mon-Fri 9.00am-5.00pm

FREMANTLE HOSPITAL

p: 9431 3333
a: Alma Street, FREMANTLE WA 6160
w: www.fhhs.health.wa.gov.au

SOCIAL WORK DEPARTMENT

p: 9431 2477

FREO STREETDOCTOR

Mobile service providing free, visible easily accessible, culturally appropriate and non-judgmental medical services for street based people in Fremantle. Services include minor suturing, opportunistic vaccinations, screening for STIs and BBV and referrals to other services. An Aboriginal health worker works on Freo StreetDoctor providing comfort and security for Indigenous clients.

p: 9319 0555
Fremantle GP Network
F

■ FRESH START RECOVERY PROGRAMME

Fresh Start is a not-for-profit organisation established to help families with addictions. Fresh Start’s services include alcohol and other drug treatment programs, GP clinic, counselling, housing support and chaplaincy.

p: (08) 9381 1333  
a: 65 Townshend Road, Subiaco, Western Australia 6008  
f: (08) 9388 7073  
e: info@freshstart.org.au

■ FUSION STUDENT HOUSEHOLD

Long term supported accommodation for homeless young people. Three live in young adult staff. External support to enable continuation of education and improvement in family relationships. Ages 16 years and older. Email for more information.

p: 9355 1159  
f: 9355 1886  
e: fusionwa@fusion.org.au  
w: www.fusion.org.au/wa/home.html  
Opening hours: Mon-Fri 8.30am-5.00pm
GAY AND LESBIAN COMMUNITY SERVICES OF WA INC.

Telephone counselling and information service, shared accommodation register, social support groups, brief telephone counselling, information and referral, a shared accommodation register, social support groups for GLBTI people, a public speaking program (for schools and organisations), clearing the way workshops for organisations covering sexuality and gender diversity. Most efficient way to make contact is by email.

p: 9420 7201 (Counselling)
p: 9486 9855 (Administration)
Toll free: 1800 184 527
f: 9486 9855
a: GLCS Room 1, City West Lotteries House,
   2 Delhi Street, WEST PERTH WA 6005
e: admin@glcs.org.au
w: www.glcs.org.au
Counselling Line Opening hours: Mon-Fri 7.00pm-10.00pm
HEADSPACE

The headspace program is a one-stop-shop which provides mental and health wellbeing support, information and services to young people aged 12 to 25 and their families.

w: www.headspace.org.au

FREMANTLE
p: 9335 6333
a: 235 High Street, FREMANTLE WA 6160
e: info@fremantleheadspace.com.au
Opening hours: Mon-Fri 9.00am - 4.00pm

GREAT SOUTHERN
p: 9842 9871
f: 9842 5070
a: 121 Aberdeen Street, ALBANY WA 6330
     Corner Aberdeen Street and Serpentine Road
e: info@headspacegs.com.au
w: www.headspace.org.au/greatsouthern
Opening hours: Mon - Wed 8.30am-4.30pm, Thurs 8.30am-5.00pm, Fri 8.30am-1.00pm

KIMBERLEY
p: 9193 6222
f: 9193 6122
a: 3/2 Hamersley Street, BROOME WA 6725
e: headspace@kamsc.org.au
Opening hours: Mon, Tues, Thurs and Fri 8.00am-4.30pm, Wed 8.00am-7.00pm
HEALTHDIRECT
HealthDirect Australia is a 24-hour telephone health advice line staffed by Registered Nurses to provide health advice.

p: 1800 022 222
Pregnancy, birth & baby help line: 1800 882 436
w: www.healthdirect.org.au

HEPATITIS WA
Hepatitis WA provides a variety of services to inform and raise awareness about viral hepatitis (predominantly hepatitis C) for individuals infected with or affected by viral hepatitis (predominantly hepatitis C). A telephone Information/Support service helps people who have concerns or questions about hepatitis C. One-to-one counselling is available by appointment. Limited quantities of injecting equipment are also available.

p: 9328 8538
Toll free: 1800 800 070 (Country callers)
a: 187 Beaufort Street, NORTHBRIDGE WA 6003
e: info@hepatitiswa.com.au
w: www.hepatitiswa.com.au
Opening hours: Mon-Fri 9.00am-4.30pm

HERPES SUPPORT GROUP
Provides information and support for herpes sufferers, monthly meetings and a group for social networking. Support group meetings are held on the first Monday of each month (excluding public holidays) at the WISH Building.

p: 0409 706 358 (Greg provides phone support and runs the meetings)
a: WISH Building, 335-337 Pier St, Highgate, EAST PERTH WA 6004
e: perthgroup@yahoo.com
w: www.livingspherecommunity.com
H

HILLS COMMUNITY SUPPORT GROUP INC.
The service provides accessible, non-judgmental support services to homeless and at risk young men and women in the Hills area. Services include advocacy, referral, emotional support, welfare assistance and information.

p: 6274 3717
a: 2 Eveline Road, MIDDLE SWAN WA 6056

HOLYOAKE
A range of programs offering support and counselling for those whose lives are affected by addictions of their own or another’s.

p: 9416 4444
f: 9416 4443
a: 75 Canning Hwy, VICTORIA PARK WA 6100
e: reception@holyoake.org.au
w: www.holyoake.org.au
Opening hours: Mon-Fri 9.00am-5.00pm

p: 9274 7055
f: 9274 7066
a: 14 Sayer Street, MIDLAND WA 6050
Opening hours: Mon-Fri 9.00am-5.00pm,
Tues & Wed evening by appointment

REGIONAL
Northam
p: 9621 1055
1800 447 172
a: 95 Wellington Street, NORTHAM WA 6401

Narrogin
p: 9881 1999
1800 447 172
a: William Road NARROGIN WA 6312
INCEST SURVIVORS ASSOCIATION

Individual counselling, group therapy, education, parenting training. Survivors (and non-offending or early onset significant others) of child sexual abuse aged 8 years and older. Self referral is preferable. Self-help library for members. Provides professional training to community or study groups for a minimal fee.

p: 9227 8745
f: 9227 1510
a: 21 Lacey Street, EAST PERTH WA 6004
w: www.isa.asn.au
Opening hours: Mon-Fri 9.00am-5.00pm

INCLUSION WA

An organisation dedicated to enriching lives of people who may be disadvantaged, disconnected with society or living with a disability. Facilitation of inclusion in sport, recreation and community life.

p: 9201 8900
f: 9443 8799
w: www.inclusionwa.org.au
e: info@inclusionwa.org.au
a: Unit 4, 61 Walters Drive, OSBORNE PARK WA 6017
INTEWORK

To help young people with moderate to severe disabilities to find and keep integrated paid work through: career planning, job planning, sampling, training and development, transport support, recreation, financial assistance and income support.

Head Office
p: 9244 0800
f: 9204 5470
w: www.intework.org
a: 15/3 King Edward Road, OSBORNE PARK WA 6017
Opening hours: Mon-Fri 8.30am-5.00pm

Stirling
p: 9344 7667
f: 9344 7516
e: stirling@intework.org

SOUTH WEST METROPOLITAN

Gosnells
p: 9398 6888
f: 9398 5666
e: gosnells@intework.org
a: Unit 1/10 Fremantle Road, GOSNELLS WA 6110

Gosnells Respite Centre
p: 9398 6888
a: Unit 1/10 Fremantle Road, GOSNELLS WA 6110

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SOUTH EAST METROPOLITAN

Midland
p: 9274 7714
f: 9274 7718
e: midland@intework.org
a: 3 Padbury Terrace, MIDLAND WA 6056

Midvale Respite Centre
p: 9274 2688
e: midland@intework.org
a: 2 Dayana Clode, MIDVALE WA 6056

NORTH METROPOLITAN

Joondalup
p: 9300 2544
f: 9300 9423
e: joondalup@intework.org
a: Unit 13/200 Winton Road, JOONDALUP WA 6027

Joondalup Respite Centre
p: 9300 2544
a: Unit 8/210 Winton Road, JOONDALUP WA 6027

SOUTH WEST REGIONAL

Busselton
p: 9751 2774
e: southwest@intework.org
a: Unit 3/19 Bussell Highway, BUSSELTON WEST WA 6280

Peel
p: 9583 9500
f: 9583 5822
m: 0409 082 192 (Angela)
e: peel@intework.org
J

JUNGANRI-JUTIYA (ABORIGINAL CORPORATION)

Works to reduce the amount of substance use and abuse in the Halls Creek area. Services include information and education, counselling, advocacy, support group meetings, family support program, financial counselling, money management and co-morbidity.

p: 9168 6168
f: 9168 6205
e: jungarni@internode.on.net
w: www.jungarni.org
a: Lot 94 Thomas Street, HALLS CREEK WA 6770
Opening hours: Mon-Fri 7:30am-4.00pm
a: Unit 3/65 Pinjarra Road, MANDURAH WA 6210

Peel Respite Centre
p: 9583 8900
e: peel@intework.org
a: 1 Moreton Crescent, WARNBRO WA 6169

South Lake/Cockburn Office
a: Shop 10, South Lake Shopping Centre
   49 Berrigan Drive, SOUTH LAKES 6164

Yangebup Respite Centre
a: 20 Swallow Drive, YANGEBUP WA 6164

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**JOONDALUP HEALTH CAMPUS**

- **p:** 9400 9400
- **f:** 9400 9055
- **a:** Corner Grand Boulevard and Shenton Avenue, JOONDALUP WA 6027
- **w:** www.joondaluphealthcampus.com.au

**JOONDALUP YOUTH SUPPORT SERVICES**

A gatekeeper to a variety of programs for young people, including: a drug education service, emergency relief, education and training, accommodation services and more.

- **p:** 9300 2677
- **f:** 9300 1565
- **a:** 3/70 Davidson Terrace, JOONDALUP WA 6027
- **e:** jyss@jyss.org.au
- **w:** www.jyss.org.au

**Opening hours:** Mon-Fri 8.30am-4.30pm.
K

**KILLARA YOUTH SUPPORT**

Free and confidential telephone and outreach support for families of young people in danger of coming to the attention of the police through their behaviour.

- **p:** 9277 2585
- **f:** 9277 2588
- **a:** 3 Walcott Street, MOUNT LAWLEY WA 6150
- **e:** killara.dutyofficer@corrective services.wa.gov.au

**Opening hours:** Mon-Sun 8.00am-1.00am

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**KING EDWARD MEMORIAL HOSPITAL FOR WOMEN (KEMH)**

- **p:** 9340 2222
- **f:** 9388 1780
- **a:** 374 Bagot Road, SUBIACO WA 6008
- **w:** www.kemh.health.wa.gov.au

**Opening hours:** Visitors 8.00am-1.00pm, 3.00pm-8.00pm

**Clinic hours:** 8.00am-5.00pm

**Emergency Obstetrics:** 24 hours

**ADOLESCENT ANTENATAL CLINIC**

Provides antenatal and post-natal support to adolescent mothers aged 17 and under in Metropolitan Perth. Young mothers receive visits and calls to consolidate education and parenting skills support. Must have a referral from a GP.

- **p:** 9340 1379 Ask for an adolescent clinic midwife
- **a:** 374 Bagot Road, SUBIACO WA 6008
- **e:** kemh.occu@health.wa.gov.au
- **w:** wnhs.health.wa.gov.au/ > Services A-Z > Adolescent Antenatal Clinic
LEGAL AID (YOUTH LAW TEAM)
Legal Aid WA has a specialist team of lawyers who will provide legal assistance to young people including phone advice, personal appointments and representation in court. A free duty lawyer service is also available.

p: 9261 6293
Toll free: 1300 650 579
f: 9221 9116
a: 6th Floor, 55 St Georges Terrace, PERTH WA 6000
w: www.legalaid.wa.gov.au
Opening hours: Mon-Fri 8.30am-4.30pm

LENTARA MEN’S HOSTEL
Lentara provides emergency, short term and long term accommodation for men aged 18 years and older. All new residents see the welfare officer on arrival so they can be assisted as best suits their individual needs.

p: 9328 3102
f: 9328 3947
a: 9 Aberdeen Street, EAST PERTH WA 6004
Opening hours: Mon-Fri 8.00am-4.00pm

LIFELINE WA
State-wide, 24 hour, telephone counselling service.
Lifeline: 13 11 14 (24 hours)
Head Office: 9261 4444
f: 9421 1247
a: 57 Murray Street, PERTH WA 6000
e: lifeline@lifelinewa.org.au
w: www.lifelinewa.org.au
Opening hours: Mon-Fri 9.00am-5.00pm
LOCAL DRUG ACTION GROUPS (LDAGS)

Local Drug Action Groups focus their work on engaging and supporting communities to prevent and reduce alcohol and other drug related harm. Programs include: alternative activities for youth, support and information for parents and families, issuing drug educational material and information throughout the community, and monitoring local issues and trends.

- **p**: 94710434
- **Toll free**: 1800 LDAG 07
- **f**: 9272 6605
- **a**: 7 Field Street, MOUNT LAWLEY WA 6050
- **e**: ldaginc@health.wa.gov.au
- **w**: www.localdrugaction.com.au

LORIKEET CENTRE

Employment, recreation and education programs for those with a primary diagnosis of mental illness. A psychosocial rehabilitation service.

- **p**: 93819144
- **f**: 9381 9495
- **a**: 104 Cambridge Street, WEST LEEDERVILLE WA 6901
- **e**: lorikeet@mifwa.org.au
- **w**: www.mifwa.org.au

**Opening hours**: Tue-Fri 9.00am-4.30pm
MAKE-A-WISH AUSTRALIA

Grants the cherished Wishes of children living with life-threatening medical conditions. Children aged from three up to 18 are able to apply for a Wish. Children under three may apply for a Wish Hamper, a selection of age appropriate toys.

p: (03) 9426 0777
Toll free: 1800 032 260
f: (03) 9426 0799
post: PO Box 5006, BURNLEY VIC 3121
a: 383 Swan Street, RICHMOND VIC 3121
e: wishes@makeawish.org.au
w: www.makeawish.org.au
Opening hours: Mon-Fri 9.00am-5.00pm AEST

MARIE STOPES INTERNATIONAL

Dedicated and specialised doctors, nurses and support team ensure every client receives immediate help and support in a personalised and confidential manner. Services include: abortions, contraception advice and insertion, STI/STD check-ups, treatment and advice, vasectomies.

Toll free: 1800 003 707 (24 hours)
a: 8 Sayer Street, MIDLAND WA 6056
e: info@mariestopes.com.au
w: www.mariestopes.com.au or www.likeitis.org.au (Youth specific sexual health information)

MENSLINE AUSTRALIA – YOUNG MEN

MensLine Australia is a professional telephone support, information and referral service for men (15 years+), specialising in family and relationship concerns.

Toll free: 1300 78 99 78
e: talkitover@menslineaus.org.au
w: www.menslineaus.org.au
MENTAL HEALTH EMERGENCY RESPONSE LINE (MERL) (FORMERLY THE PSYCHIATRIC EMERGENCY TEAM)

Telephone information or callout for over 16s experiencing a psychotic episode or at immediate risk.

p: 1300 555 788
Toll free: 1800 552 002 (Rural Link)
1800 676 822 (Peel)
e: office@mhlcwa.org.au
Opening hours: 24 hours

MINNAWARRA HOUSE/ROBERTA JULL YOUTH AND FAMILY COUNSELLING SERVICE

Youth & Counselling Service for 12 to 18 year olds and their families, drama program for 8 to 13 year olds and other family support services.

p: 9497 1413
f: 9497 1413
a: 24 Numulgi Street, ARMADALE WA 6112
e: minnahouse@bigpond.com
w: www.minnahouse.org.au
Opening hours: Tue-Fri 9.30am-3.30pm, appointments outside hours can be arranged.

MISSION AUSTRALIA – YOUTH ACCOMMODATION SUPPORT SERVICE (YASS)

YASS provides emergency accommodation for 15 to 18 year olds, assists in seeking long term accommodation, further education and developing life skills. The external program accommodates young people up to 25 years old.

p: 9225 0400
f: 9445 7570
Opening hours: Team Leader or Youth Worker 24 hours
NOONGAR ALCOHOL AND SUBSTANCE ABUSE SERVICES (NASAS)

Alcohol and other drug help for Aboriginal people. A confidential service that aims to help Aboriginal people face alcohol and other drug misuse in a holistic and culturally appropriate manner.

p: 9221 1411
f: 9221 1585
a: 211 Royal Street, EAST PERTH WA 6004
Opening hours: Mon-Thurs 8.30am-5.00pm, Fri 8.30am-3.00pm

NORTH METROPOLITAN AREA HEALTH SERVICE (NMAHS) – INFANT CHILD AND YOUTH MENTAL HEALTH SERVICES

CENTRAL TRIAGE AND ASSESSMENT TEAM

Contact triage to discuss any referrals to any Infant Child and Youth Mental Health Services.

p: 9207 3588
f: 9207 3781
a: Unit 1, 22 Chesterfield Road, MIRRABOOKA WA 6061
e: camhsexecutive.nmahs@health.wa.gov.au
SHENTON CHILD AND ADOLESCENT CENTRE
Shenton Child & Adolescent Mental Health Service works with children and young people (up to the age of 18) and their families, who are experiencing severe mental health issues. They aim to assess and provide assistance where possible. Services are provided by members of a multidisciplinary team consisting of community mental health nurses, social workers, clinical psychologists and a Consultant Child & Adolescent Psychiatrist. Issues they can help with include: severe depression, self-harm, suicidal thoughts or behaviour, severe anxiety, psychotic phenomena (delusions, hallucinations, hearing voices), severe obsessions and compulsions, complex and severe emotional and psychological reaction to traumatic events, eating disorder including anorexia and bulimia.

p: 9381 7055  
f: 9381 6044  
a: 227 Stubbs Terrace, SHENTON PARK WA 6008  
Opening hours: Mon-Fri 9.00am-5.00pm

COMPLEX ATTENTION & HYPERACTIVITY DISORDERS SERVICES
p: 9233 9300  
a: Level 1, First floor, 162, Cnr Grand Boulevard & Boas Street, LAKESIDE JOONDALUP WA 6027

CLARKSON CHILD AND ADOLESCENT CENTRE
p: 9304 6200  
a: 77 Renshaw Boulevard, CLARKSON WA 6030

HILLARYS CHILD AND ADOLESCENT CENTRE
p: 9403 1999  
a: Unit 2/3, 32 Endeavour Road, HILLARYS WA 6025

KALAMUNDA CHILD AND ADOLESCENT CENTRE
p: 9250 5777  
a: 1 Warbler Court, HIGH WYCOMBE WA 6057

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MIDLAND/SWAN VALLEY CHILD AND ADOLESCENT CENTRE
p: 9250 5777
a: 36 Railway Parade, MIDLAND WA 6056

MIRRABOOKA CHILD AND ADOLESCENT CENTRE
p: 9207 3588
a: Unit 1, 22 Chesterfield Road, MIRRABOOKA WA 6061

NORTHBRIDGE YOUTHLINK
p: 9227 4300
a: 223 James Street, NOETHBRIDGE WA 6003

WARWICK AND ANDREW RELPH CHILD AND ADOLESCENT CENTRES
p: 9448 5544
a: 316 Erindale Road, WARWICK WA 6024
OFFICE FOR YOUTH

The Office for Youth (OfY) is a State Government agency within the Department for Communities that is responsible for developing programs and policies that address the needs of people aged 12 to 25 in Western Australia. Their website has been developed to provide information for the young people of Western Australia, as well as parents, guardians and the general public. The Hive is an online database of youth services throughout Western Australia.

p: 6551 8700
Toll free: 1800 281 116
f: 9551 8556
a: Level 7, Dumas House, 2 Havelock Street, WEST PERTH WA 6005
e: youngpeople@communities.wa.gov.au
w: www.communities.wa.gov.au/youth
Opening hours: Mon-Fri 8.00am-5.00pm

OFFICE OF MENTAL HEALTH

The Office of Mental Health is a WA Government agency within the Department for Health.

p: 9222 4099
f: 9222 2351
e: mentalhealthreception.royalst@health.wa.gov.au
w: www.health.wa.gov.au/homepage
PALMERSTON CENTRE AND FARM

Provides counselling, training, treatment, supervision, support and education for those dealing with issues in the area of alcohol and other drugs. Works with Community Drug service teams. Palmerston farm is a residential Treatment Facility.

p: 9328 7355
f: 9227 9158
a: 134 Palmerston Street, PERTH WA 6000
e: perth@palmerston.org.au
w: www.palmerston.org.au

Opening hours: Mon, Thur & Fri 9.00am-4.30pm, Tue & Wed 9.00am-8.00pm

South Metro Community Drug Service

Fremantle
p: 9430 5966
f: 9335 3071
e: fremantle@palmerston.org.au
a: L3/ 22 QUEen Street, FREMANTLE WA 6160

Opening hours: Mon,Tues,Thurs,Fri 8.00am - 5.00pm,
Wed 8.30am-8.00pm

Mandurah
p: 9581 4010
f: 9582 7062
e: mandurah@palmerston.org.au
a: 22 Tuckey Street, MANDURAH WA 6210

Opening hours: Mon - Fri 8.30am - 5.00pm

Rockingham
p: 9529 2500
f: 9529 1511
e: rockingham@palmerston.org.au
a: U3 /3 Goddard Street, ROCKINGHAM WA 6168

Opening hours: Mon - Fri 8.30am - 5.00pm
Southern Community Drug Service

Albany
p: 9842 8008
f: 9842 8719
e: albany@palmerston.org.au
a: 3 / 145 Proudlove Parade, ALBANY WA 6330

Denmark
p: 9848 1491
f: 9848 1493
e: albany@palmerston.org.au
a: 7/39 Stricklanf Street, DENMARK WA 6333

Katanning
p: 9842 8008
m: 0428 988 011
e: albany@palmerston.org.au
Opening hours: Tues 8.30am - 12 noon
a: 4 Cliff Street, KATANNING WA 6317

Mt Barker
p: 9851 1971
f: 9851 1603
e: albany@palmerston.org.au
a: 54 Langton REoad, MT BARKER WA 6324
PARENT DRUG INFORMATION SERVICE (PDIS)

PDIS provides a confidential, telephone counselling, information and referral service. Callers can also speak to trained volunteer support parents who have personal experience with a child’s drug use. Other services include parent and family peer support groups and parent support at the Perth Children’s Court, the Adult Drug Court and the Drug and Alcohol Youth Service (DAYS).

p: 9442 5050
Toll free: 1800 653 203
f: 9442 5020
e: pdis@health.wa.gov.au

DRUG AND ALCOHOL OFFICE

w: www.dao.health.wa.gov.au

Opening hours:
- PDIS 24 hours
- Peer support hours: Mon-Fri 8.00am-10.00pm

PARENT WA CENTRE

Provides the Parenting Help Line, Parent Support, parenting programs on request, and community information.

p: 6279 1200
Toll free: 1800 654 432
f: 9272 4275
a: 28 Alvan Street, MOUNT LAWLEY WA 6050
w: www.communities.wa.gov.au/childrenandfamilies/parentingwa

Opening hours: 24 hour help line
PARENTS AND FRIENDS OF LESBIANS AND GAYS (PFLAG)

Offers a support system for family and friends of lesbian, gay, bisexual and transgender people in their effort to understand, accept and support them with love and pride. Services include printed materials, information services, library resources, support, group meetings and a newsletter. Open meetings are held on the second Saturday of each month.

p: 9228 1005
e: pflagperth@hotmail.com
w: www.pflagaustralia.org.au or www.pflagwa.org.au
Opening hours: 24 hour help line.

PARKERVILLE CHILDREN AND YOUTH CARE INC.

Provides care and protection to children and youth in need aged 1 to 20 years. This ranges from providing accommodation, a loving family environment, education and employment training and therapeutic care. Parkerville Children and Youth care have a number of locations in the metropolitan area.

p: 9295 4400
f: 9295 4099
a: Beacon Road, PARKERVILLE WA 6081
e: admin@parkerville.org.au
w: www.parkerville.org.au
Opening hours: Mon-Fri 9.00am-5.00pm

George Jones Child Advocacy Centre- Armadale

p: 9391 1900
f: 9391 1950
e: advocate@parkerville.org.au
a: 2 Wungong Road, ARMADALE WA 6112
Agency Information

Armadale Therapeutic Family Services
p: 9391 1919
f: 99391 1950
e: tfs@eftel.net.au
a: 2 Wungong Road, ARMADALE WA 6112

Mirrabooka Therapeutic Family Services
p: 9349 9180
f: 9440 5768
e: tfs@eftel.net.au
a: 9 Brewer Place, MIRRABOOKA WA 6941

Northam
p: 9622 8371
f: 9622 1269
e: tfs@eftel.net.au
a: 11 Wellington Street, NORTHAM WA 6401

PASSAGES RESOURCE CENTRE
Support for homeless and street-present young people. Providing information, referrals and support, showers, kitchen, laundry, computers, a phone and recreation in a safe and friendly environment.
p: 9228 1478
a: 22 Palmerston Street, NORTHBRIDGE WA 6003
w: www.passagesresourcecentre.com
Opening hours: Mon-Wed 9.00am-12.00pm, Thurs 9.00am-1.00pm, Fri 1.00pm-4.00pm
PEEL YOUTH MEDICAL SERVICE (PYMS)
Provides a youth friendly health service that is free and non-judgemental
p: 9583 5435
f: 9583 5863
a: The Haven, Billy Dower Youth Centre, Dower Street, MANDURAH WA 6210
e: office@peelyouthmedicalservice.com.au
w: www.peelyouthmedicalservice.com.au
Opening hours: Wed, Thurs 2.00pm - 6.00pm

PEEL YOUTH SERVICES INC
Provides information, support, advocacy and referrals that assist young people aged 12 to 25 years to make informed choices in their life. Assistance also provided on issues including housing and accommodation, personal development, health awareness.
p: 9581 3365
f: 9582 7365
a: 41 Dower Street, MANDURAH WA 6210
e: peelyouth@westnet.com.au
Opening hours: Mon-Fri 9.00am-4.30pm

PERTH INNER CITY YOUTH SERVICE (PICYS)
PICYS offers medium to long term supported accommodation and youth consultancy. They are experienced in supporting clients who have issues around sexuality, alcohol and other drug use.
p: 9388 2792
f: 9388 2793
Opening hours: Mon-Fri 9.00am-4.30pm
Contact hours: Mon-Fri 10.00am-4.00pm, closed Tuesday after 11.30am
POISONS INFORMATION CENTRE

Provides information on dosages, side effects and medical recommendations by phone.

Hotline: 13 11 26
Opening hours: 24 hour phone service

PREGNANCY PROBLEM HOUSE

Assists with pregnancy testing, ultrasounds, and counselling, midwifery, ‘Earn While You Learn’ parent education and resource program. Post abortion counselling available. Community and school programs. Face to face facilities also in Albany and Geraldton.

p: 9344 8110
Toll free: 1300200406
f: 9344 8337
a: 342 Wanneroo Road, NOLLAMARA WA 6061
e: pph.la@iinet.net.au
w: www.pregnancyproblemhouse.org
Opening hours: Mon-Fri 9.00am-5.00pm or by appointment

PRINCESS MARGARET HOSPITAL

Children’s hospital, some services available to adolescents.

p: 9350 8222
f: 9350 8398
w: www.pmh.health.wa.gov.au
QUARRY HEALTH CENTRE

Quarry provides a variety of health and community services to young people. This includes a health clinic, counselling, education and information on health and sexual issues.

p: 9430 4544
f: 9430 8114
a: 170 Aberdeen Street, NORTHBRIDGE WA
e: quarry@fpwa.org.au
w: www.fpwa.org.au/services/quarry/
Opening hours: Mon-Wed 9.00am-4.30pm, Thurs 10.00am-5.30pm, Fri 9.00am-1.00pm

QUIT NOW

This website is part of the Australian Government’s continuing efforts to reduce the level of tobacco use among Australians and is aimed directly at smokers, both youth and adults. It’s designed to provide information and further resources on successfully quitting as well as further information on the Australian Governments Tobacco campaigns. This website also provides a copy of the Smoking Cessation Guidelines for Australian General Practice.

e: quitnow@health.gov.au
w: www.quitnow.info.au
RELATIONSHIPS AUSTRALIA

Counselling in a variety of mediums, including: domestic violence groups, families, couples, pregnancy, victims and perpetrators of abuse. Other services include: mediation, child contact and education.

HEAD OFFICE
p: 9489 6300
Toll free: 1300 364 277
f: 9489 6301
a: 15 Cambridge Street (entrance off Southport Street),
   WEST LEEDERVILLE WA 6007
e: info@wa.relationships.com.au
w: www.wa.relationships.com.au
Opening hours: Call toll free number for information.

METRO

FREMANTLE
p: 9489 6363
f: 9489 6364
a: 1 Ord Street, FREMANTLE WA 6160

GOSNELLS
p: 9394 9000
f: 9394 9099
a: Lotteries House, 2232C Albany Highway, GOSNELLS WA 6110

JOONDALUP
p: 9301 2000
f: 9301 2842
a: Lotteries House, Corner Boas Drive & Davidson Terrace,
   JOONDALUP WA 6027

MANDURAH
p: 9583 6000
f: 9583 6099
a: 7 Anzac Place, MANDURAH WA 6210
Education And Program Services
p: 9583 6090
f: 9583 6098
a: 21 George Street, MANDURAH WA 6210

MIDLAND
p: 9250 1242
f: 9274 3644
a: 27 The Crescent, MIDLAND WA 6056

ROCKINGHAM
p: 9529 4100
f: 9527 2415
a: Lotteries House, 6 Civic Boulevard, ROCKINGHAM WA 6068

WEST LEEDERVILLE
p: 9489 6363
f: 9489 6364
a: 15 Cambridge Street, WEST LEEDERVILLE WA 6415
REGIONAL

ALBANY
p: 9845 7700
f: 8945 7799
a: 118 Serpentine Road, ALBANY WA 6330

BUNBURY
p: 9792 1111
f: 9792 1122
a: 20 Molloy Street, BUNBURY WA 6230

KATANNING
p: 9821 7683
f: 9821 1175
a: 19 Daping Street, KATANNING WA 6317

MERREDIN
p: 9041 2011
f: 9041 1019
a: 25 Bates Street, MERREDIN WA 6415

NORTHAM
p: 9621 2550
f: 9621 2155
a: 95 Wellington Street, NORTHAM WA 6401

SOUTH HEDLAND
p: 9172 2222
f: 9172 2522
a: Lotteries House, Unit 8/2 Leake Street, SOUTH HEDLAND WA 6722
RELATIONSHIPS AUSTRALIA FAMILY RELATIONSHIP CENTRES

PERTH
p: 9278 4000
f: 9278 4099
a: Level 1, Sheffield House, 713 Hay Street, PERTH WA 6000

BUNBURY
p: 9792 1111
f: 9792 1122
a: 20 Molloy Street, BUNBURY WA 6230
Outreaches of the Bunbury Family Relationship Centre at Albany, Busselton, Manjimup and Margaret River, please call Bunbury to make bookings at these locations.

RICHMOND FELLOWSHIP OF WA
Works with those affected by mental illness, offering services in accommodation, rehabilitation and support. Respite service for adults and young people.
p: 9350 8800
f: 9258 3090
a: 32 Burton Street, CANNINGTON WA 6107
e: admin@rfwa.org.au
w: www.rfwa.org.au
Opening hours: Mon-Fri 9.00am-5.00pm

ROYAL PERTH HOSPITAL
p: 9224 2244
f: 9224 3511
a: Wellington Street, PERTH WA 6000
w: www.rph.wa.gov.au
ST VINCENT DE PAUL
Teen and kids’ camps and homework centre in Belmont, disadvantaged youth aged 8 to 16 years.

p: 9475 5400
f: 9475 5499
a: 76 Abernethy Road, BELMONT WA 6104
e: info@svdpwa.org.au
w: www.vinnies.org.au
Opening hours: Mon-Fri 8.30am-4.30pm

SALVATION ARMY YOUTH OASIS SERVICE
Provides safe, secure and affordable accommodation for young people between the ages of 15 and 25 who are homeless or at risk of becoming homeless.

p: 9144 1881
f: 9183 8648
a: 7 Goodwin Close, KARRATHA WA 6714
Opening hours: 24 hours

SAMARITANS YOUTH OFFICE
24 hour support for young people who are feeling depressed, lonely and suicidal. The Youth Office handles requests for information, publications and presentations Mon-Thurs 10.00am - 4.00pm.

p: Office 9382 3811
For emotional support: 9388 2500
Toll free: 1800 198 313
f: 9388 2368
a: 60 Bagot Road, SUBIACO WA 6008
e: Support : support@samaritancrisisline.org
e. Office: outreach@samaritancrisisline.org.au
w: www.samaritancrisisline.org.au
Opening hours: 24 hours
SEXUAL ASSAULT RESOURCE CENTRE (SARC)

24 Hour medical, forensic and counselling service to males and females aged 13 and older who have experienced a recent sexual assault. Counselling and support is available to those who have experienced sexual assault in the past and their families.

p: 9340 1820 (Administration)
p: 9340 1828 (Crisis)
Crisis line: 1800 199 888 (24 hours)
f: 9381 5426
a: King Edward Memorial Hospital for Women,
   374 Bagot Road, SUBIACO WA 6008
Opening hours: 8.30am-5.00pm

SEXUAL HEALTH HELPLINE

Contraception options, emergency contraception, fertility issues, immunisation, HIV/AIDS, menopause, men's sexual health, planning a pregnancy, post natal depression, sexual difficulties, sexual health checks and screenings, safe sex information, sexually transmissible infections (STIs), relationships and sexuality, unplanned pregnancy, including the law in WA on the issues regarding termination.

p: 9227 6178 (Perth Metro)
Toll free: 1800 198 205 (Country callers)
Opening hours: Metro Mon-Fri 8.30am-5.00pm
Country: Mon-Fri 8.30am-5.00pm, Sat 9.00am-5.00pm
SHIRE OF BUSSELTON

A number of services are provided by the Shire of Busselton; please contact the community development officer for more information.

p: 9781 0496
f: 9752 4958
a: Southern Drive, BUSSELTON WA 6280
e: shire@busselton.wa.gov.au
w: www.busselton.wa.gov.au
Opening hours: Mon-Fri 8.30am-4.30pm

SHIRE OF DARDANUP YOUTH COUNSELLOR

Provides counselling, mediation, advocacy, referral and youth programs and activities to all young people in the Dardanup Shire aged 11 to 20 years.

p: 0417 214 402
a: 1 Pratt Road, EATON WA 6232
Opening hours: by appointment

SHIRE OF MANJIMUP

The Shire has a Youth Development Officer and also financially assists several other part-time youth workers who provide support to young people between the ages of 11 to 18 years in the Shire.

p: 9771 7777
f: 9771 7771
a: 37-39 Rose Street, MANJIMUP WA 6258
w: www.manjimup.wa.gov.au
Opening hours: Mon-Fri 8.30am-5.00pm
SHIRE OF MUNDARING – PARENT AND ADOLESCENT COUNSELLING SERVICES

Provides adolescents and parents of children aged 12 to 18 years with the skills to cope with life and relationships. Services include information and education, literature and counselling.

p: 9255 1736
m: 0427 424 673
f: 9250 5320
a: 4/42 Mathoura Street, MIDVALE WA 6056
e: shire@mundaring.wa.gov.au

SIR CHARLES GAIRDNER HOSPITAL

p: 9346 3333
a: NEDLANDS WA 6009
w: www.scgh.health.wa.gov.au

SMATTER THAN SMOKING PROJECT WA

Smarter than Smoking aims to prevent the uptake of smoking among children aged 10 to 15 years in WA. The OxyGen website helps young people explore the facts about smoking and the tobacco industry for themselves through interactive content and video clips.

p: 9388 3343
a: C/- Heart Foundation, 334 Rokeby Rd, SUBIACO WA 6008
e: SMART@Heartfoundation.com.au
w: www.oxygen.org.au
w: www.smarterthansmoking.org.au
Opening hours: Mon-Fri 9.00am-5.00pm
SOUTH WEST 24
Provides support and counselling for young people with issues relating to mental health, depression, suicide and drug and alcohol. It is a confidential free call service for young people in the south west. Assistance with referral is also provided. Health professionals, community and other service providers can access 24 hour telephone support, information and advice and can leave standing orders.

Toll free: 1800 55 336
Opening hours: 24 hours

SPORTS CHALLENGE AUSTRALIA
An experiential mentoring program using sports to encourage children and adolescents to use more of their full potential in all areas of their lives. Sessions are designed to improve preparation for life skills. There are 55 locations around Australia, most capital cities, rural and remote locations.

p: 9228 1633
f: 9228 1833
a: 128 Edward Street, PERTH WA 6000
e: info@sportschallenge.com.au
w: www.sportschallenge.com.au
Opening hours: Mon-Fri 8.00am-5.00pm

STAND BY ME YOUTH SERVICE
Counselling, referral, recreation alternatives, life skills, training and drop in centre for people aged 9 to 25 years and considered at risk.

p: 6468 9437
f: 9377 4033
a: 332 Benara Rd. (opposite Altone Park Rec Centre), BEECHBORO WA 6063
e: sbmys@iinet.net.au
w: www.sbmys.org.au
Opening hours: Tues-Fri 3.00pm-5.30pm (Drop-in)
STEP 1 STREET WORK PROGRAM

Targets young street-present people and/or homeless in the inner city and provides information, advocacy, referral and support. Mobile youth resource unit on street after 11am Mon-Fri and at James Street cul-de-sac on Friday night.

p: Anglicare 9325 7033
m: 0418 942 475 (street phone)
f: 9325 6969
a: 23 Adelaide Terrace, EAST PERTH WA 6004
e: step1@anglicarewa.org.au
w: www.anglicarewa.org.au
Opening hours: Mon-Fri 11.00am-4.00pm
Street sessions: Mon-Fri 5.00pm-9.00pm

STREET DOCTOR

Provides visible, accessible and non-judgmental mobile medical and related services to street present populations in the central Perth and Midland areas. Also provides information, counselling, vaccinations, harm reduction interventions and suturing among other services. Mobile service - call phone number for location information.

p: 9376 9200
f: 92798221
e: po01@ppcn.org.au
a: Perth Primary Care Network, 48A James Street, GUILDFORD WA 6055
w: www.ppcn.com.au
SUBIACO COMMUNITY MENTAL HEALTH - ARVO HOUSE

Outpatient Psychiatric Clinic for 18 to 60 year olds. General Practitioners to make contact on behalf of patients.

p: 9489 7200
f: 9382 4171
a: 2 Nicholson Road, SUBIACO WA 6008
w: www.health.wa.gov.au
Opening hours: Mon-Fri 8.30am-4.30pm

SUBSTANCE

Substance provides services for young people aged 12 to 25 years in Bunbury, Busselton, Margaret River and Dunsborough. Provides especially designed services for youth who have become disconnected from their family, school and community and are experiencing issues related to homelessness. A preventative role is taken through community education and training and treatment with one-to-one, family or group counselling.

p: 9791 3213
f: 9791 3287
e: substance@aswa.org.au
w: www.accordwest.com.au
Opening hours: Mon-Fri 9.00am-5.00pm
■ SWAN CITY YOUTH SERVICE

Outreach TAFE program, substance abuse project, Streetework project, recreational activities, graff art, and drop-in facilities. Ages between 12 to 25 years.

p: 9274 3488  
f:  9274 2704  
a:  78 Morrison Road, MIDLAND WA 6056  
e: scys@iinet.net.au  
w: www.sycs.com.au  
Opening hours:  Mon 9.00am-4.00pm, Tues-Wed 9.00am-7.00pm  
                   Thurs-Fri 10.00am - 7.00pm

■ SWAN EMERGENCY ACCOMMODATION

Accommodation for 15 to 25 year olds as well as families and Aboriginal persons. Referral forms are available on the website.

p: 9274 5382  
f:  9250 1513  
a:  53 Great Northern Highway, MIDLAND WA 6056  
e: admin@swanea.com  
w: www.swanea.com  
Opening hours:  24 hour service  
Office:  9.00am-4.00pm
TEEN CHALLENGE

A Christian based organisation providing residential rehabilitation for drug, alcohol or life control problems. Aged 16 years and older. “Solutions” presentation for parents/friends of people with drug/alcohol/life control problems held monthly at the Perth teaching facility. Grace Fellowship - support before and after rehabilitation.

p: 9246 5777
f: 9246 5377
a: 81 Ellersdale Ave., WARWICK WA  6024
e: tcpadmin@iinet.net.au
w: www.teenchallengewa.org.au

Opening hours:  Mon-Fri 9.00am-4.00pm

TINOCA CRISIS HOSTEL

Emergency accommodation specifically for 15 to 19 year olds. Offers case management and support, referrals and assists in finding longer term accommodation, organised by the Joondalup Youth Support Service.

p: 9307 4520
f: 9307 2263
a: Joondalup Youth Services, Joondalup Lotteries House, Suite 3/70 Davidson Terrace, JOONDALUP WA 6027
e: jyss@jyss.org.au
w: www.jyss.org.au

Opening hours:  24 hours
TOWN OF VINCENT

The Town of Vincent Youth Officer has access to a vast number of support services for young people and their families. If you require information on specific services, or are unsure of services available, the Youth Officer will direct you to the appropriate organisation for assistance. The Town of Vincent also has Headquarters, a youth facility and skate park which is manned by YMCA staff.

p: Council 9273 6000  
Youth Officer: 9273 6043  
f:  9273 6099  
a: 244 Vincent Street, LEEDERVILLE WA 6007  
e: youth@vincent.wa.gov.au  
w: www.vincent.wa.gov.au  
Opening hours: Mon-Fri 8.00am-5.00pm

TRANSLATING AND INTERPRETING SERVICE (TIS)

Telephone service. Communication assistance for those whose primary language is not English.

p: 13 14 50
UNITING CARE WEST HOUSE

Provides accommodation for people with a psychiatric disability to allow them to develop skills for independent living. By referral only.

p: 1300 663 298
f: 1300 663 528
a: 16 Sunbury Road, VICTORIA PARK WA 6100
e: admin@unitingcarewest.org.au
w: www.unitingcarewest.org.au

UNITING CARE WEST – TRUE COLOURS

True Colours is a program that encourages safe and inclusive rural and regional communities for young people of all sexualities and genders twice a month in Bunbury and Albany. Support and information is also offered to parents, family members and peers. A range of community education strategies are available along with professional development for agencies and groups.

p: 1300 663 298
f: 1300 663 528
a: 16 Sunbury Road, VICTORIA PARK WA 6100
e: truecolours@unitingcarewest.org.au
w: www.unitingcarewest.org.au
WA ASSOCIATION FOR MENTAL HEALTH

WAAMH is the peak mental health representative body in Western Australia for non-government not-for-profit agencies.

p: 9420 7277  
f: 9420 7280  
a: 2 Delhi Street, WEST PERTH WA 6005  
w: www.waamh.org.au  
Opening hours: Mon - Fri 9.00am - 5.00pm

WA MINISTERIAL COUNCIL FOR SUICIDE PREVENTION ACTIVE RESPONSE Bereavement Outreach

Outreach service for people bereaved by suicide (not a crisis service).

p: 9266 1029 (Outreach counsellor)  
f: 9266 1955  
e: arbor-support@curtin.edu.au  
w: www.ichr.uwa.edu.au/preventingsuicide  
Opening hours: Mon-Fri 9.00am-4.00pm

WA POLICE – CHILD ASSESSMENT & INTERVIEW TEAM (FORMERLY CHILD PROTECTION SQUAD)

This unit is part of the Sex Crime Division of the Specialist Crime Portfolio. As such they are not only committed to their core functions of investigating allegations of child abuse as outlined in their charter, but are also committed to providing a quality investigative support function to districts throughout the state in regards to allegations of child abuse.

p: 9428 1666  
f: 9492 5447  
a: Level 2/79 Stirling Street, PERTH WA 6000  
Opening hours: 24 hours, 7 days
WARATAH SUPPORT CENTRE
Provides a 24hr rape crisis service with medical/forensic services and among other services provides free counselling in the areas of sexual abuse for teens and adults aged 13 and over, domestic violence for women aged 16 and over, children’s domestic violence for children aged 5 to 15 years, children’s sexual abuse/assault for children aged 5 to 12 years. Visit website for full range of services.

p: 9791 2884
Toll free: 1800 017 303
f: 9721 3102
e: waratah@waratah.asn.au
w: www.waratah.asn.au
Opening hours: Mon-Fri 9.00am-5.00pm

WARWICK CHILD AND ADOLESCENT CENTRE
Aims to assess and test young people with emotional and behavioural difficulties. Offers support and treatment to young people and their families where these difficulties exist.

p: 9448 5544
f: 9448 3281
a: 316 Erindale Road, WARWICK WA 6024
Opening hours: Mon-Fri 9.00am-5.00pm
**WA SUBSTANCE USERS ASSOCIATION (WASUA)**

A fixed site needle and syringe exchange program. Other services include a health clinic, treatment referral, advocacy for drug law reform, education for agencies, Breathe resuscitation project, hepatitis C education program, pharmacotherapy advocacy project, mobile needle exchange in Bunbury, youth outreach worker.

p: 9227 7866  
f: 9321 4377  
a: 519 Murray Street, PERTH WA 6000  
e: info@wasua.com.au  
w: www.wasua.com.au  
Opening hours: Mon-Wed & Sat-Sun 10.00am-4.00pm, Thurs-Fri 10.00am-8.00pm

**BUNBURY**
p: 9791 6699

**WA AIDS COUNCIL (WAAC)**

WAAC provides a wide range of services in the prevention of HIV, and the treatment and care of people living with HIV/AIDS.

**AIDSline:** 9482 0000 or 9482 0044 (Mon-Fri 8.30am-5.00pm)  
**Mensline:** 9322 8401  
**Toll free:** 1800 671 130 (Country callers for Mensline)  
f: 9482 0001  
a: 664 Murray Street, WEST PERTH WA 6005  
e: waac@waaids.com  
w: www.waaids.com
WA COMMUNITY LEGAL CENTRES (WACLC)

Services provided include legal information, advice and representation to individuals and groups, community education and law reform activities and advice to governments on policy issues. Most services are free or very low cost.

w: www.legalaid.wa.gov.au

SPECIALISED SERVICES

CASE FOR REFUGEES
p: 9227 7311

MENTAL HEALTH LAW CENTRE
p: 9328 8266

PEOPLE WITH DISABILITIES
p: 9386 6477

WOMEN’S LEGAL REFERRAL SERVICE
p: 9328 1117

METRO

COMMUNICARE ARMADALE INFORMATION RESOURCE SERVICE (INC)
Provides financial services for people over 18 years of age. Emergency relief services available for those under 18 years.

p: 9399 7977
a: 36-40 Commerce Avenue, ARMADALE WA 6112

FREMANTLE COMMUNITY LEGAL CENTRE
p: 9432 9790
TTY: 02 9432 9777
a: Shop 11, Queensgate Complex, 10 William Street, FREMANTLE WA 6160
w: www.freofocus.com.au
GOSNELLS COMMUNITY LEGAL CENTRE INC
p: 9398 1455
f: 9490 1265
a: Suite 1, 2232c Albany Highway, GOSNELLS WA 6110
e: admin@gosclc.com.au
w: www.gosclc.com.au
Opening hours: Tues-Fri 9.30am-12.30pm, 1.30pm-3.30pm

MIDLAND INFORMATION, DEBT AND LEGAL ADVICE SERVICE INC (MIDLAS)
p: 9250 2123
f: 9274 4115
a: 39 Helena Street, MIDLAND WA 6056
e: admin@midlas.org.au
w: www.midlas.org.au
Opening hours: Mon-Fri 9.00am-5.00pm

NORTHERN SUBURBS COMMUNITY LEGAL CENTRE
p: 9440 1663
f: 9440 1669
a: 10 Cobbler Place, MIRRABOOKA WA 6061
e: mirrabooka@nscllegal.org.au
Opening hours: Mon-Fri 9.00am-5.00pm

SOUTHERN COMMUNITIES ADVOCACY LEGAL & EDUCATION SERVICES INC (SCALES)
p: 9550 0400
f: 9527 4802
a: Suite 3, St Nicholas Community Centre,
   14 Council Avenue, ROCKINGHAM WA 6168
e: scales@murdoch.edu.au
w: www.law.murdoch.edu.au/scales

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Agency Information

WA

WA COMMUNITY LEGAL CENTRES (WACLCE)

SUSSEX STREET COMMUNITY LAW SERVICE INC

p: 6253 9500
TTY: 9470 2831
Toll free: 1800 642 791
f: 9470 1805
a: 29 Sussex Street, EAST VICTORIA PARK WA 6101
e: sscls@sscls.asn.au
w: www.sscls.asn.au
Opening hours: Office Mon-Fri 9.30am-4.30pm

WOMEN’S LAW CENTRE OF WA

p: 9272 8800
TTY: 9272 9500
Toll free: 1800 625 122
a: Ground Floor, 445 Hay Street, PERTH WA 6000

REGIONAL

ALBANY COMMUNITY LEGAL CENTRE INC.

p: 9842 8566
Toll free: 1800 606 060
f: 9842 8577
a: 77 Albany Highway, ALBANY WA 6330
e: reception@albanyclc.com.au
Opening hours: Mon-Fri 8.30am-3.30pm

BUNBURY COMMUNITY LEGAL CENTRE

Half hour appointments for preliminary legal advice, call for an appointment.
p: 9791 3206
Toll free: 1800 999 727
f: 9791 8162
a: 1st Floor, 101 Victoria Street, BUNBURY WA 6230
e: admin@bunburyclc.com.au
Opening hours: Mon-Fri 8.30am-4.30pm
GERALDTON FAMILY ADVOCACY SERVICE
p: 9965 4654  
Toll free: 1800 654 600  
f: 9921 6377  
a: Yamatji Family Violence Prevention Legal Unit,  
   66 Fitzgerald Stret, GERALDTON WA 6530

GERALDTON RESOURCE CENTRE
p: 9938 0600  
TTY: 9964 3439  
f: 9964 3439  
a: Lotteries House, 114 Sanford St, GERALDTON WA 6530  
e: chris@grc.asn.au  
w: www.grc.asn.au  
Opening hours:  Mon-Thurs 8.30am-4.30pm

GOLDFIELDS COMMUNITY LEGAL CENTRE
p: 9021 1888  
f: 9091 2077  
a: Suite 3, 120 Egan Street, KALGOORLIE WA 6430

KIMBERLEY COMMUNITY LEGAL CENTRE INC
p: 9169 3100  
Toll free: 1800 686 020  
f: 9169 3200  
a: 4 Papuana Street, KUNUNURRA WA 6743  
e: kcls@wn.com.au  
Opening hours:  Mon-Fri 8.00am-12.30pm, 1.30pm-4.00pm

MARININWARNTIKURA FITZROY WOMEN’S RESOURCE CENTRE
p: 9191 5284  
f: 9191 5611  
a: Lot 284 Balannjangarri Road, FITZROY CROSSING WA 6765
WA COMMUNITY LEGAL CENTRES (WACLCL)

PEEL COMMUNITY LEGAL SERVICE INC
p: 9581 4511
f: 9581 5211
a: Suite 15, Charlotte Lodge, 2 Sutton Street, MANDURAH WA 6210
e: office@plcls.com.au
w: www.peelcls.com.au
Opening hours: Mon-Fri 9.00am-4.30pm, closed Wed

PILBARA COMMUNITY LEGAL SERVICE

South Hedland Office
p: 9140 1613
f: 9172 2333
a: Unit 9 Lotteries House, 2 Leake Street, SOUTH HEDLAND WA 6722
Opening hours: Mon-Fri 8.00am-4.00pm

Karratha Branch Office
p: 9185 5899
a: Suite 1, Welcome Lotteries House, Meares Court, KARRATHA WA 6714
Opening hours: Mon-Fri 8.00am-4.00pm

Newman Branch Office
p: 9177 8708
f: 9177 8034
a: Shop 6 Hilditch Shopping Centre, Hilditch Avenue, NEWMAN WA 6753
Opening hours: Mon-Fri 8.00am-4.00pm

Roebourne Branch Office
p: 9182 1169
f: 9182 1180
a: 3 Padbury Street, ROEBOURNE WA 6718
Opening hours: Mon-Fri 8.00am-4.00pm
WA NETWORK OF ALCOHOL AND OTHER DRUG AGENCIES (WANADA)

A peak body for the alcohol and other drug (AOD) education, prevention, treatment and support sector in Western Australia. Has an AOD directory available on the website.

p: 9365 6365  
f: 9328 1682  
a: 25 Gladstone St., PERTH WA 6000  
e: drugpeak@wanada.org.au  
w: www.wanada.org.au  
Opening hours: Mon-Fri 9.00am-5.00pm

WOMEN’S HEALTH SERVICES

Health education, information, clinical and counselling services for women by women. Disability and pram access.

p: 9330 5400  
f: 9330 5499  
a: 227 Newcastle St., NORTHBRIDGE WA 6003  
e: info@whs.org.au  
w: www.whs.org.au  
Opening hours: Mon, Tues & Thurs 8.30am-4.30pm, Wed 8.30am-5.00pm & Fri 8.30am-1.00pm

ALCOHOL AND OTHER DRUGS PROGRAM

Program offers individual counselling education information, referral and support for women experiencing issues with their own or someone else's use of alcohol and other drugs. Workshops run on a variety of issues.

p: 6330 5400  
p: 1800 246 655  
a: 122 Aberdeen Street, NORTHBRIDGE WA 6003  
e: info@whs.org.au  
w: www.whs.org.au  
Opening hours: Mon-Thurs 9.00am-4.30pm
WOMEN’S INFORMATION SERVICE (WIS)
Confidential telephone information referral service for women for all issues. Free WIS pocket directories available.

p: 6217 8230
Toll free: 1800 199 174
f: 94810441
e: wis@communities.wa.gov.au
w: www.women.wa.gov.au
Opening hours: Mon-Fri 9.00am-5.00pm

WOMEN’S REFUGES
If you are in crisis right now, call the Police immediately on 000
Currently in Western Australia, there are 19 Women’s Refuges in the metropolitan and 21 in the rural and remote areas.

METROPOLITAN
for families / singles

Damara House
p: 9304 3832
Domestic Violence (first priority), homeless, boys to 18 years
Opening hours: Every day 24 hours

Kira House
p: 6274 3791 or
p: 0408 895 613 (24 hours)
Domestic Violence, women 14 to 18 years
Opening hours: Every day 24 hours
Lucy Saw
p: 9527 6872
p: 0412 069 335 (24 hours)
Domestic Violence, boys to 14 years
Opening hours: Every day 24 hours

Mary Smith
p: 9458 1107
Domestic Violence, 14 to 18 years
Opening hours: Every day 24 hours

Nardine
p: 9470 3628
Domestic Violence, boys to 17 years

Pat Giles
p: 9300 0340
Domestic Violence, boys to 18 years,
Opening hours: Every day 24 hours

Pat Thomas House
p: 9535 4775
Domestic Violence, women 18+, children 16+, boys to 18 years
Opening hours: Every day 24 hours

Starick House
p: 9398 5080
Domestic Violence, boys to 18 years

Stirling
p: 9344 2118
Domestic Violence, boys to 17 years for families:

Orana House
p: 9370 4544
Domestic Violence, boys to 17 years
Opening hours: Every day 24 hours

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**Warrawee**

**p:** 9432 9819  
Domestic Violence, boys to 12 years  
**Opening hours:** Every day 24 hours

**Byanda**

**p:** 9328 7284  
Domestic Violence, homeless, eligibility assessed case by case  
**Opening hours:** Every day 24 hours

**Ruah**

**p:** 9227 6616  
Domestic Violence, boys to 18 years

**Koolkuna**

**p:** 9255 2202  
Domestic Violence, boys to 18 years

**Zonta**

**p:** 9364 8028  
Domestic Violence, single women over 21 years  
**Opening hours:** Every day 24 hours

**Wyn Carr**

**p:** 9430 5756  
Domestic Violence, single women over 18 years  
**Opening hours:** Every day 24 hours

**Nunyara**

**p:** 9328 7284  
Domestic Violence, homeless, single women over 15 years  
**Opening hours:** Every day 24 hours for Aboriginal singles:

**Anawin**

**p:** 9328 7562  
Domestic Violence, single Aboriginal women over 17 years  
**Opening hours:** Every day 24 hours
RURAL AND REMOTE WOMEN’S REFUGES

Albany Women’s Centre: 9845 6000
Chrysalia House: 9964 2173
Djookanka House: 9881 6810
Esperance Crisis Accommodation: 9071 4395
Gascoyne Women’s Refuse: 9941 3358
Gawooleng Yawoodeng: 9169 1049
Goldfields Women’s Refuge: 9021 2836
Hedlnad Women’s Refuge: 9173 1948
Karijini Family Violence Prevention Service: 9188 1441
Karratha Women’s Refuge: 9185 2807
Manga Tharndu Maya: 9182 1800
Marnja Jarndu: 9193 6146
Marninwarntikura: 9191 5126
Marnin Bowa Dumbara: 9193 2244
Meekatharra FDVS: 9980 1900
Newman Women’s Shelter: 9175 5100
Ngaringga Ngurra: 9168 6653
Ngnowar Aerwah Safe House: 9161 1717
Onslow Safe House: 9184 6481
South West Refuge: 9791 2894
Waminda House: 9622 7321
Y

**YIRRA YAAKIN NOONGAR THEATRE**

Theatre arts activities by people of Aboriginal descent. Works with the Aboriginal community and maintains strong links outside of the Metro area. Lifestyle and health theatre tours of regional Western Australia.

p: 9202 1966
f: 9202 1885
a: 65 Murray Street, PERTH WA 6000
e: yy@yirrayaakin.com.au
w: www.yirrayaakin.asn.au
**Opening hours:** Mon-Fri 9.00am-5.00pm

**YORGUM ABORIGINAL CORPORATION**

Offers counselling to Aboriginal people affected by child sexual abuse and family violence. Also provides family violence counselling, community workshops and training. Their Link-up Program provides family tracing, family and graveside reunion services, back to country events, counselling and support.

p: 9218 9477
f: 9221 0487
a: 176 Wittenoom Street, EAST PERTH WA 6004
e: admin@yorgum.org.au
w: www.yorgum.org.au
**Opening hours:** Mon-Fri 9.00am-5.00pm
YOUNG MEN’S CHRISTIAN ASSOCIATION (YMCA)
YMCA Australia provides services including: mobile youth service, out of school care, emergency accommodation. The head office provides contact details for YMCA branches.

- p: 9328 3221
- p: 9328 6881
- f: 9328 3053
- a: 60a Frame Court, LEEDERVILE WA 6007
- e: perth@ymca.org.au
- w: www.ymcaperth.org.au
- Opening hours: Mon-Fri 9.00am-5.00pm

YOUTH AFFAIRS COUNCIL OF WA INC. (YACWA)
The independent non-government peak body for youth affairs in WA.

- p: 9227 5440
- Toll free: 1800 670 231 (Country callers)
- f: 9328 7446
- a: 79 Lindsay Street, PERTH WA 6000
- e: yacwa@yacwa.org.au
- w: www.yacwa.org.au
- Opening hours: Mon-Fri 9.00am-5.00pm

YOUTH BEYOND BLUE
Youthbeyondblue encourages young people to talk about depression and seek help when it is required. It is an information service not a health or crisis service.

- p: (03) 9810 6100
- Info line: 1300 22 4636
- f: (03) 9810 6111
- postal: P.O. Box 6100, HAWTHORN WEST VIC 3122
- e: bb@beyondblue.org.au
- w: www.youthbeyondblue.com
YOUTH FOCUS

Youth Focus provides a number of services – youth counselling, family counselling, therapeutic peer support camps and groups, and the mentoring program. Youth Focus counsellors are trained professionals with the experience and training necessary to assist young people in identifying coping strategies to deal with issues associated with suicide, depression and self-harm.

- **p:** 6266 4333
- **f:** 9361 4299
- **a:** 54 Goodwood Parade, BURSWOOD WA 6100
- **e:** youthfocus@yct.asn.au
- **w:** www.youthfocus.com.au

**Opening hours:** Mon, Thu & Fri 9.00am-5.00pm, Tue & Wed 9.00am-7.30pm

YOUTH FRIENDLY DOCTORS

This program links young people with doctors in their area who are specially trained to meet the particular needs of young people. The AMA (WA) Foundation will provide callers with contact details of Youth Friendly Doctors in their local area.

- **p:** 9273 3000
- **f:** 9273 3073
- **a:** AMA (WA) Foundation, 14 Stirling Highway, NEDLANDS WA 6009
- **e:** yfd@amawa.com.au
- **w:** www.amawa.com.au/IntheCommunity/ListofYouthFriendlyDoctors.aspx

**Opening hours:** Mon-Fri 8.30am-5.00pm
Y

■ YOUTH LEGAL SERVICES
Youth Legal Service is a Community Legal Centre in Western Australia that provides free and confidential legal services to young people aged 25 years and under needing legal advice and representation (representation in Children’s Courts). Youth Legal Service also provides financial counselling to those under the age of 25 years.

p: 9202 1688
Toll free: 1800 199 006
f: 9202 1699
a: 1st Floor, 138 Murray Street, PERTH WA 6000
e: yls@youthlegalserviceinc.com.au
Opening hours: Mon-Fri 9.00am-5.00pm

■ YOUTHLINK
A mental health service offering counselling and psychotherapy to young people who are experiencing mental health problems or serious psychosocial difficulties and are unable or unwilling to access clinic based treatment.

p: 1300 362 569
p: 9227 4300 (Office)
Toll free: 1800 803 356 (Country callers)
f: 9328 5911
a: 223 James Street, NORTHBRIDGE WA 6003
w: www.youthlink.perthwa.net
Opening hours: Triage Line Mon-Fri 12.30pm-4.30pm
                     Office Mon-Fri 9.00am-5.00pm
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Y

■ YOUTHREACH SOUTH
  p: 9499 4274
  f: 9499 4270
  a: Level 2 / 25 Wentworth Parade, SUCCESS WA 6164

■ YOUTH PLACE
  A program of St Patrick’s Community Support Centre Limited and is an accommodation service for young people who are homeless or at risk of becoming homeless, aged 15-25 years. We offer accommodation to singles, couples, families, sole parents. Accommodation is for a period of 12 months, living independently & fully supported by youth work staff.
  p: 9425 5200
  m: 0406 407 244
  a: 94 South Terrace, FREMANTLE WA 66160
  w: www.stpats.com.au

■ YOUTH SAY NO
  This website contains helpful information for young people about family and domestic violence, dating violence and how to support an abused friend.
  e: corporate.communications@dcp.wa.gov.au
  w: www.youthsayno.wa.gov.au
Dr YES (Youth Education Sessions) is a school based health initiative of the AMA (WA).

The program sends specially trained volunteer medical students into metropolitan and rural high schools to have frank, open discussions on topics concerning youth such as Drugs, Alcohol, Sexual Health and Mental Health.

For more information visit www.dryes.com.au